

# SCHOK FLIP

## USER MANUAL

(Model number SC3218T)





## Conventions used in this guide

In this user guide, we use the following symbols to indicate useful and important information:

---

**NOTE:** Notes, usage tips, or additional information.

 **Warning**

Situations that could cause injury to yourself or others.

 **Caution**

Situations that could cause damage to your device or other equipment.

 **Tips**

Suggestions and advice that can help in the usage of the device.

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## Basics

### Contents

The Schok flip comes with the following items included in the box:

1. Schok flip phone (SC3218)
2. Rechargeable Lithium-Ion battery (SB2000)
3. USB Type-C™ charging and sync cable
4. Quick Start Guide and Health Safety and Warranty information

### Phone Overview





## Basic operation

### Battery



Browsing the web frequently, extended data and GPS usage, being in a poor signal area, or subjecting the device to extreme temperatures will cause the battery to discharge quicker than normal. To increase battery life, limit your data usage or turn off location, WiFi and Bluetooth when not required. Battery operating time gradually decreases over time.

Your battery can be fully charged in less than three hours. In order to have the battery at optimal operation, never leave the device charging for extended periods of time. As a good rule of thumb, disconnect the charging cable after battery has been fully charged.

### Warning

The battery of the Schok flip is removable. Only use a Schok authorized replacement battery, otherwise it can damage your phone and void its warranty. The Schok battery replacement model number for this device is **SB2000**.

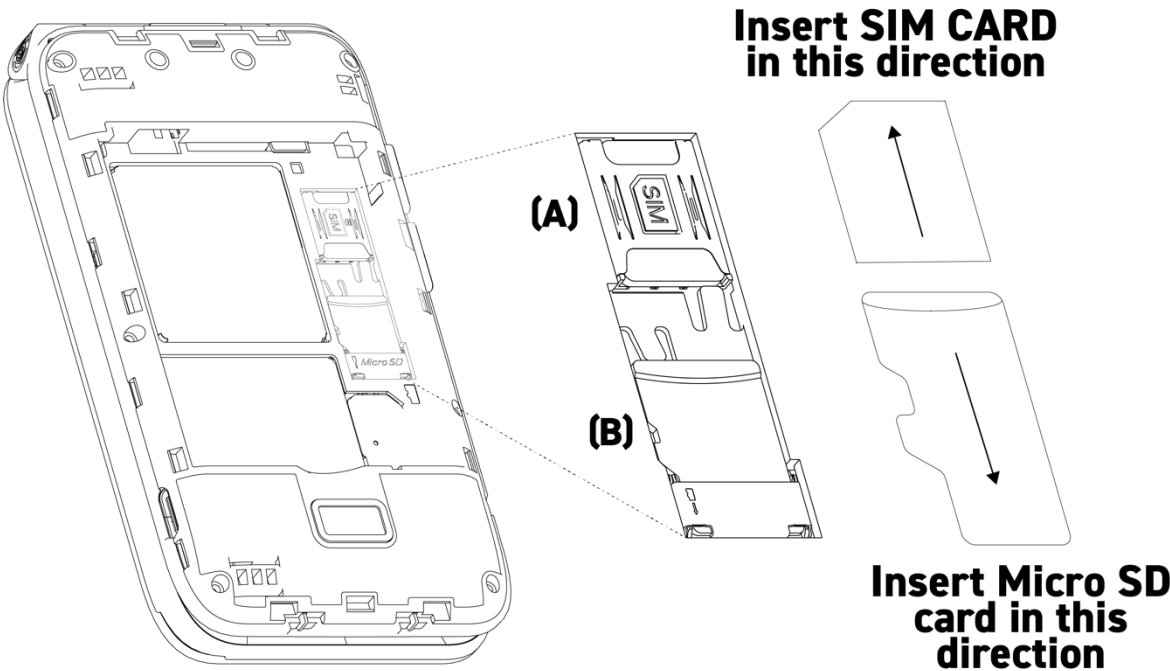
### Inserting the Battery

1. With the phone facing down, insert fingernail into the notch in the back cover and gently but firmly lift and remove the back cover.
2. Insert the removable battery making sure that the three gold connectors are lined up to the phone's gold connectors.
3. Put the cover back in place and press down along all the edges of the phone to secure the cover in place.
4. Connect the USB-Type-C side of the cable to the Schok flip USB Type-C connector.
5. Connect the USB side (Larger connector) of the cable to the wall charger USB port.
6. Connect the phone wall charger to the electrical outlet.
7. Charge your device for at least two hours.



# Inserting the SIM card and Micro SD card

- 1. Remove the back cover and remove the battery.
- 2. Remove the battery by inserting your fingernail at the bottom ("Pull/Jale") and lift the battery out.
- 3. Locate the slot for the Nano SIM card (A) and slide it in until it is fully inserted. The angled cut of the SIM card must be facing the left side of the SIM card slot, the gold-colored connectors must be facing down.
- 4. To insert or remove a Micro SD Memory Card repeat steps 1 and 2.
- 5. Locate the slot for the micro SD card (B)
- 6. Slide the Micro SD card in until it is fully inserted.



## Turning phone On or Off

To turn **ON**: Firmly, press and hold the power button for three seconds.

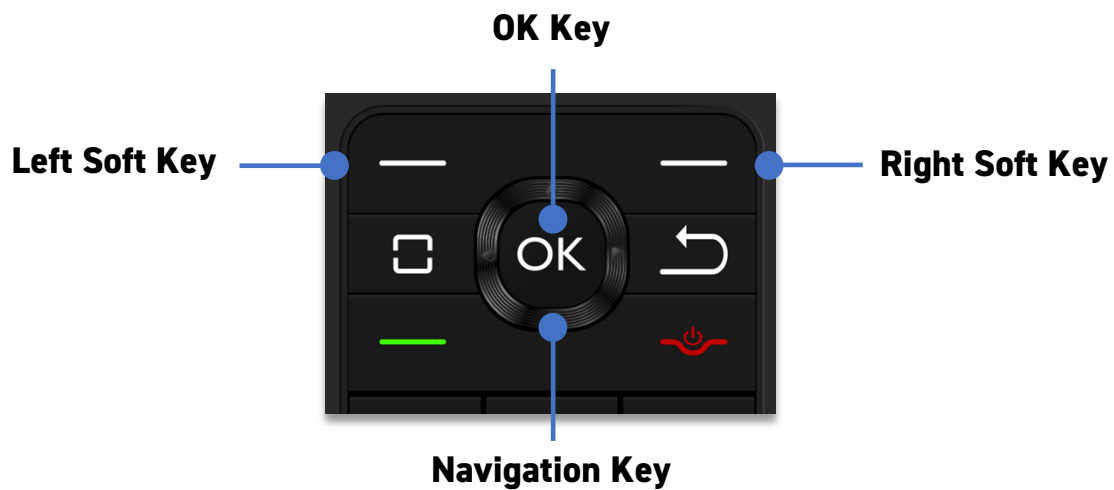


To turn **OFF**: Firmly, press and hold the power button for one second. Using the Navigation key, highlight "Power off" and click the OK key.



## Navigating your Schok flip

Scroll by pressing UP, DOWN, LEFT and RIGHT on the 4-way Navigation key. When the desired item is highlighted, press the OK key to select.



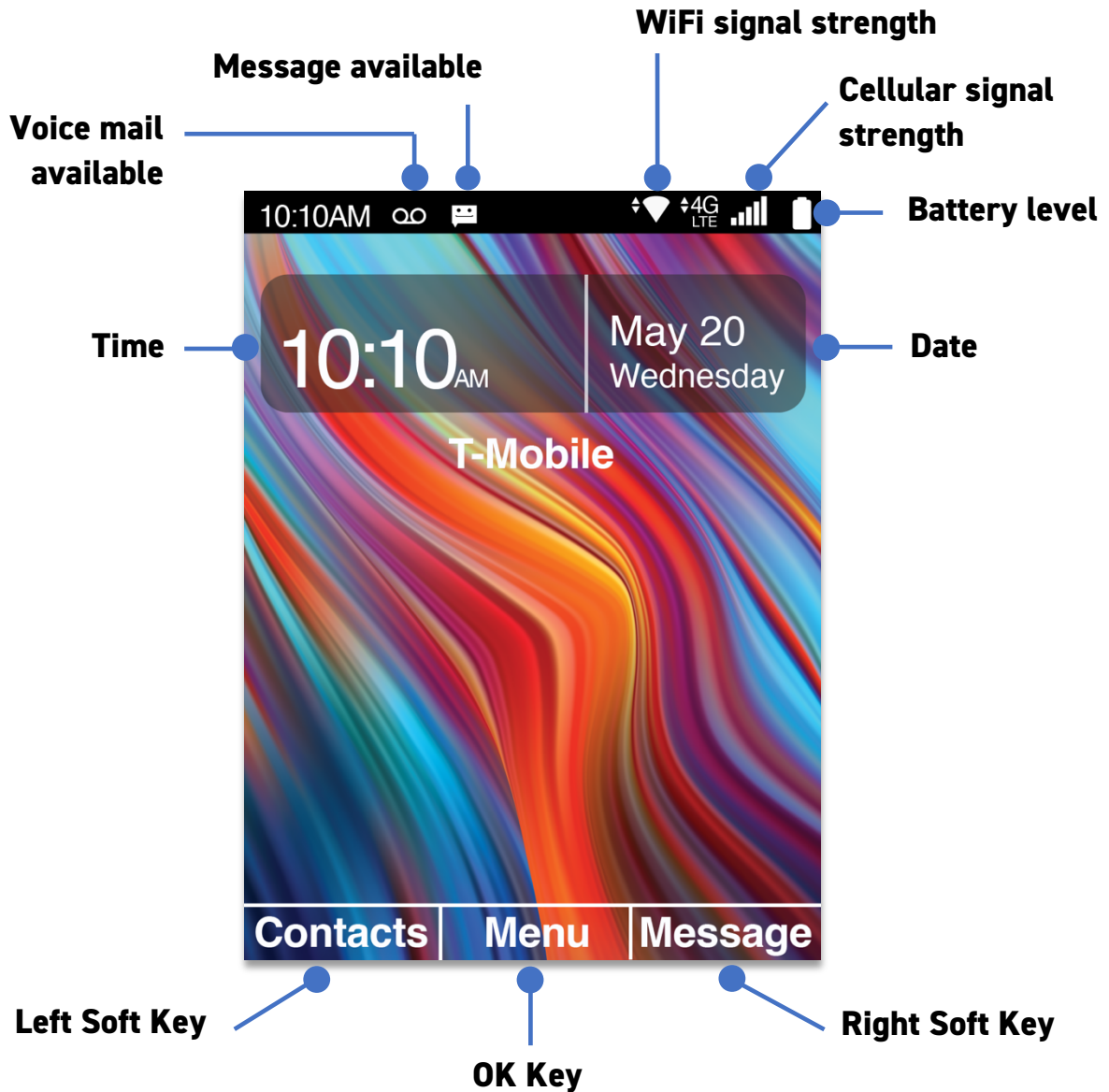
## The Left and Right soft keys

The soft keys are multi-function keys that allow the user to select applications or commands at the left or the right bottom of the display.

## The Home screen and Status bar

The Home Screen displays basic information such as the time and date. The user may also access Contacts, messages or the Apps menu from this screen using the shortcuts.

The Status Bar, which resides on top of the home screen, shows phone vitals such as battery level, signal strength, time, and notifications.



## Daily operation

### How to make phone calls

From the Home Screen, dial the phone number using the keypad and press the **OK key** to send the call.



To make a phone call from anywhere in the system, press the **Back key** until the Home Screen appears and then follow the steps above to place a call.

### Make a call from the contacts list

There are two methods to open Contacts.

**Method one:** Using the Contacts shortcut.

1. From the home screen, press the **left soft key** to open Contacts.
2. Using the **Navigation key**, scroll up or down to select a contact.
3. Press the **Answer Call** key to send the call.

**Method two:** Open the Contacts application.

1. From the home screen, click the **OK key** to open the Apps menu.
2. Using the **Navigation key**, highlight "**Contacts**" and press the **OK Key**.
3. Using the **Navigation key**, scroll up or down to select a contact.
4. Press the **Answer Call** key to send the call.

## To answer, accept or reject calls

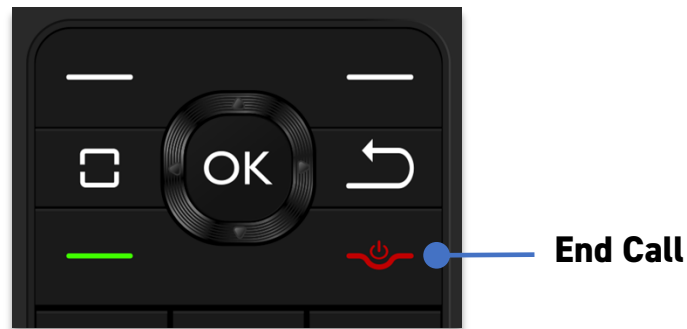
If the phone is closed when a call is incoming, the external display will show the caller ID.

To answer the call, flip the phone open.

If the phone lid is open when a call is incoming, the main display will show the caller ID, press the **Answer call** Key to answer the call.

## To end or reject a call

To end or reject a call, press the **End call key**.




## Recent calls

The Schok flip keeps a log of accepted, missed or dialed calls. This list automatically updates, deleting the oldest entries.

From the home screen, press the **Answer Key**. The recent calls window will appear.

Using the **Navigation key**, scroll left or right to display by type of call.

"All calls" is displayed by default, scrolling to the right will display "Missed calls", 

"Received calls"  and "Dialed Calls"  in that order.

The recent calls window will display the date, time and the phone number of the call. If the phone number is saved to the address book (Contacts) it will show the name of the contact.

To access additional options related to recent calls, choose from the following options:

1. Press **Left Soft key** to send a message.
2. Press **OK key** to view more call information.
3. Press **Right Soft key** to open the options page, showing:
  - a. Add to contacts: Save the caller's number as new contact
  - b. Delete: Delete the phone record.
  - c. Delete multiple: Select more than one record to delete.
  - d. Lock: Block or unblock calls from the selected phone number
  - e. Add to call rejection: Save the number to a call rejection list

## Switching between current calls

If you are on a call and you receive another call, the Schok flip will beep indicating that you have a call waiting. The caller ID will let you know who is calling.

To put the current call on hold and answer the new call, press the **Answer call** key.

To return to the first call, press the **Answer call** key again.

**Three way call:** To initiate a three-way call, while on a call, press the **Right Soft Key (Options)**, select **New Call** and dial the phone number of the second party.

When the second party answers the call, press the **Right Soft Key (Options)**, then press the number 2 Key to merge the calls.



## Setting up your voice mail

1. Long press number one (1) on the keypad or dial your phone number and press the **Answer Call** button.
2. Follow the instructions.

## Checking your voice mail

1. Long press number one (1) on the keypad or dial your phone number and press the **Answer Call** button.
2. Follow the instructions.

## Schok virtual mouse

The Schok flip offers the option of using a virtual mouse. This feature is useful if you need to control an application that was made for touch screen devices such as smartphones.

**NOTE:** The virtual mouse is a software application that places a pointer on the screen. The arrow can be controlled using the 4-way **Navigation key** to move, and the **OK key** to left click. Operation may be slower than using a normal mouse.

### To enable the virtual mouse:

1. Long press the **OK key** for 2 seconds from any screen.
2. A pointer will appear on the screen
3. Using the **Navigation key**, move the pointer up, down, left or right.
4. When the pointer is in the correct position, simply press the **OK key** to simulate a left click.

### To disable the virtual mouse:

1. Long press the **OK key** for 2 seconds from any screen.
2. The pointer will disappear from the screen



## Multi-Function key

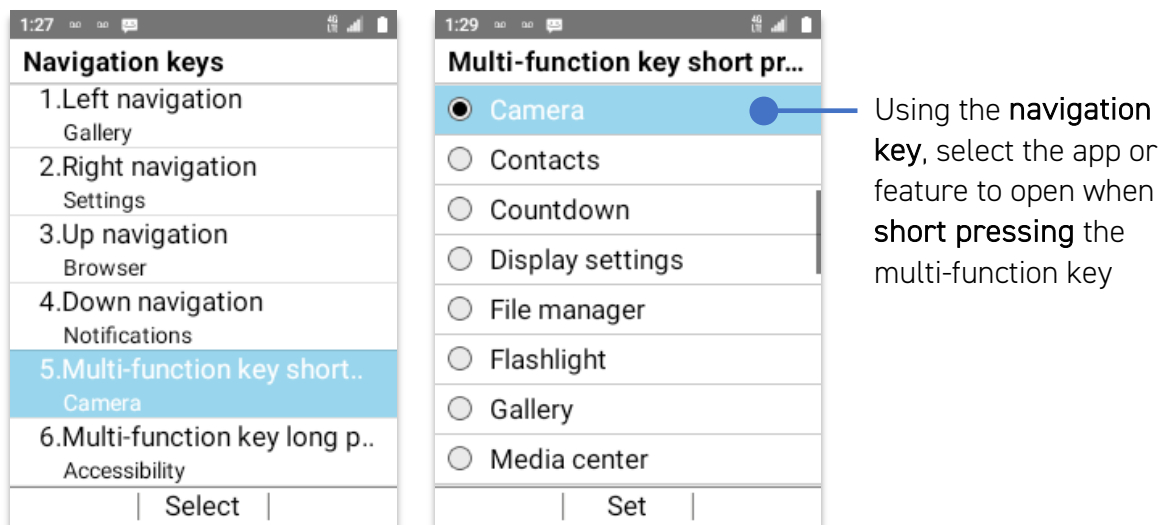
The Schok flip has the ability to use one key for different things. We call this, the Schok Multi-Function Key. This key has two type of access, one by performing a **short press** and the other by performing a **long press**.



### Multi-function key short press:

To open a different app using the multi-function key:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK key** on **Phone settings**.
- Using the **Navigation key**, press **OK key** on **Navigation keys**.
- Using the **Navigation key**, press **OK key** on **Multi-function key short press**.



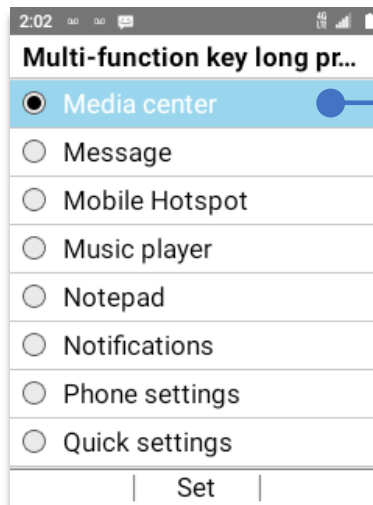
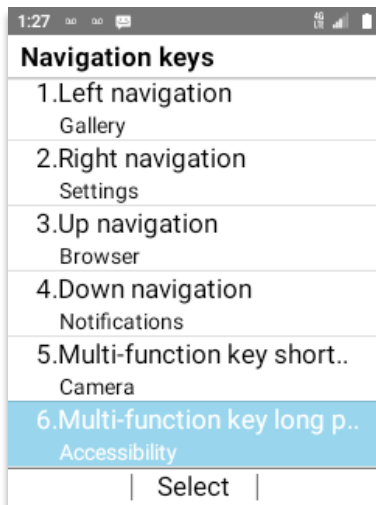
Using the **Navigation key**, select the app or feature to open with the Multi-function short press and press the **OK key**. To go to the home screen, press the **End Call / Power button**

## Multi-function key long press:

To access the app or feature using the multi-function key long press, press the **multi-function key** for one full second.

To open a different app using the multi-function key long press:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK key** on **Phone settings**.
- Using the **Navigation key**, press **OK key** on **Navigation keys**.
- Using the **Navigation key**, press **OK key** on **Multi-function key long press**.



Using the **navigation key**, select the app or feature to open when **long pressing** the multi-function key

Using the **Navigation key**, select the app or feature to open with the Multi-function long press and press the **OK key**. To go to the home screen, press the **End Call / Power button**.

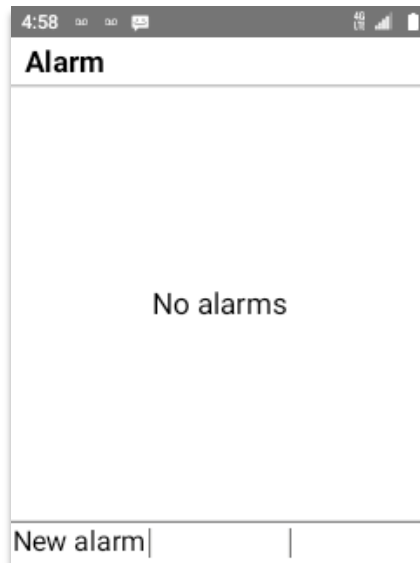
## Capture screenshots

Press and hold the **Volume down key** and the **End Call / Power Key** for two seconds to capture the current screen. To view your screenshot:

1. From Home Screen, press **OK key**, navigate to "Gallery", Click **OK key**.
2. Using **Navigation key**, select the screenshot that you want, click the **OK Key** to open it.

## Alarm

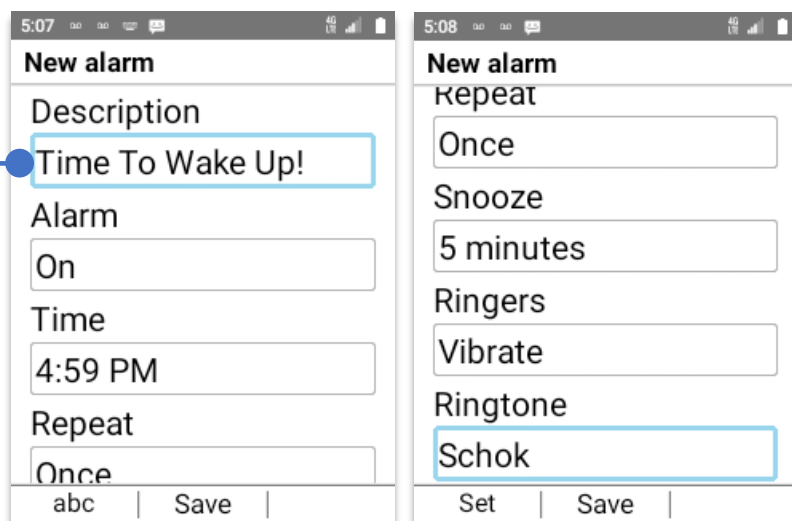
- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Alarm**.



To setup an Alarm, press the **left soft key (New alarm)**

Using the **keypad** and the **Navigation key** set the time, alarm day or days, ringtone, snooze and press the **OK key** to **Save**

Using the **Keypad** and **Navigation key** you can add any description to your alarm.



The alarm is set and will appear with a clock icon on the top notification bar.

## Aqua Mail

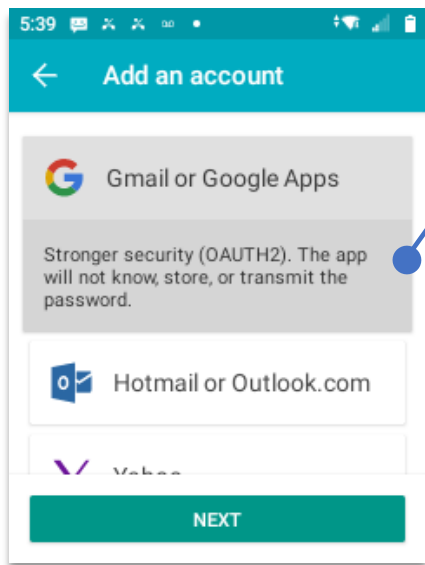
To open Aqua Mail:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on Aqua Mail.

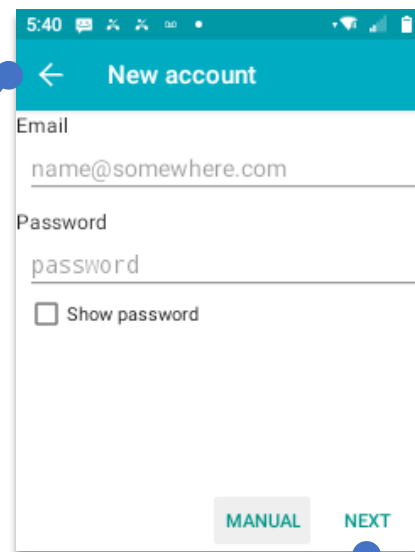
When using Aqua Mail for the first time, you will be prompted to add an email account. Either choose your mail provider from the listed options or, if your mail provider is not listed, use **Other Mail** to manually configure the account.

NOTE: Aqua mail will not work with email platforms that needs a browser with OAUTH2 to authorize the user id and password.

Using your **Navigation Key**, select the email platform that you will setup and press the **OK Key**.



When the email account is selected, it will appear a small explanation of the type of encryption. Then, using the **Navigation key** scroll down until the **"NEXT"** banner is selected. Press the **OK key**.



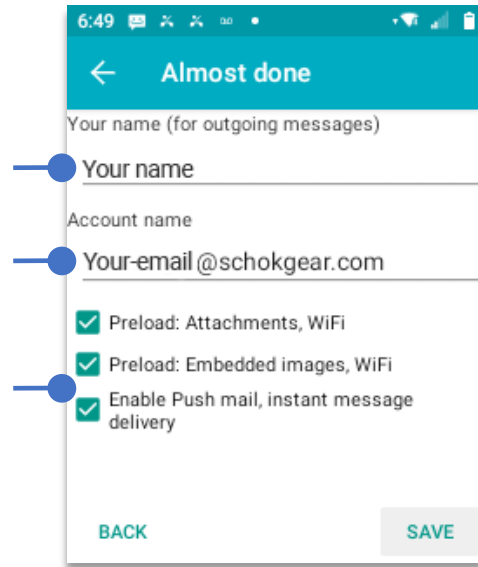
After pressing the **OK key**, the **New Account** window will appear. Using the **Navigation key** select the **"Email line"** and using the **keypad** add your email address. Using the **Navigation key** select the **"Password"** line and using the **keypad** add your password (Passwords are always case sensitive).

After adding the Email address and the Password, using the **Navigation key**, scroll down until **"NEXT"** is selected, press the **OK key** to jump to the next section.

After the system verifies that the email is working, it will ask for the name that it will be shown to the recipient every time you sent an email.

Do not modify this line as it the email that was verified in the previous screen.

By default the Preloads and Enable Push mail are unchecked. This is to save battery. If you want to receive attachments or embedded images when connected to Wi-Fi please check these boxes.



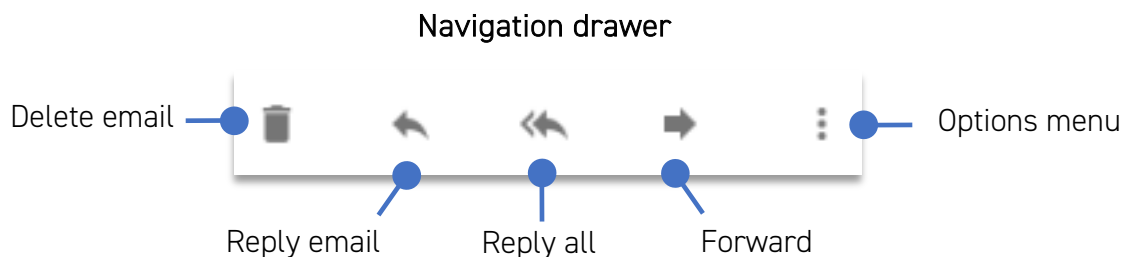
### Opening your Inbox and emails

When only one email account is configured in the app, your account's Inbox is the default Aqua Mail startup screen. All received emails will be displayed in your Inbox.





- To open an email, use the **Navigation key** to select the email, press **OK key** to open.

### Replying to emails


- To access the "**Navigation drawer**" situated at the bottom of each email press the **DOWN Navigation key** until the "**Navigation drawer**" is selected.
- The **Navigation drawer** allows to **Reply**, **Reply all** or **forward** an email. Also, allows to open the **Options** **:** menu




## Create a new email

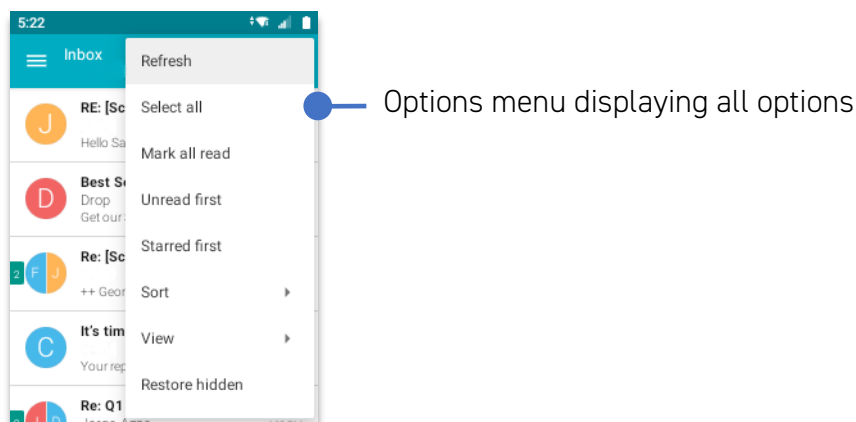
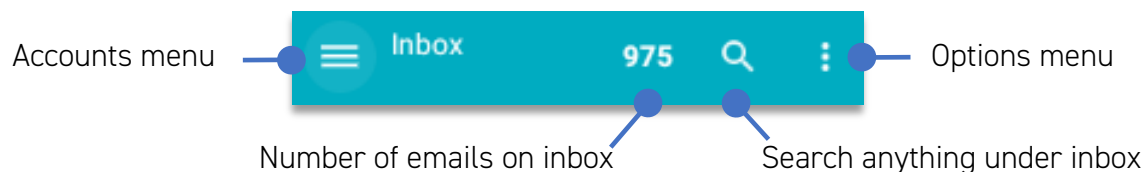
- You can create a new email by selecting the **new email** icon. 
- To select the new email icon, press the **OK key** for two seconds (Long press). This will invoke the **Virtual mouse**.
- When the pointer is displayed on the screen, using the **Navigation key**, move the pointer and position it on top of the **new email** icon  and press the **OK key**.
- To disable the **Virtual mouse**, press the **OK key** for two seconds (Long press).
- Using the physical **Keypad**, add the recipients  email address and using the Navigation key scroll down to the body of the email.
- Using the physical **Keypad**, write the email.
- Using the **Navigation key** scroll up until the selection tool jumps to the top, select the **send** icon  and press the **OK key**.

## Working with multiple emails.

From Inbox you can delete, archive or move multiple messages at the same time. To do this, you need to open the “Options menu”. 

To open the “Options menu” , navigate to top bar. To do so, using your **Navigation Key** scroll to the top, press again to jump to the **navigation top bar**.

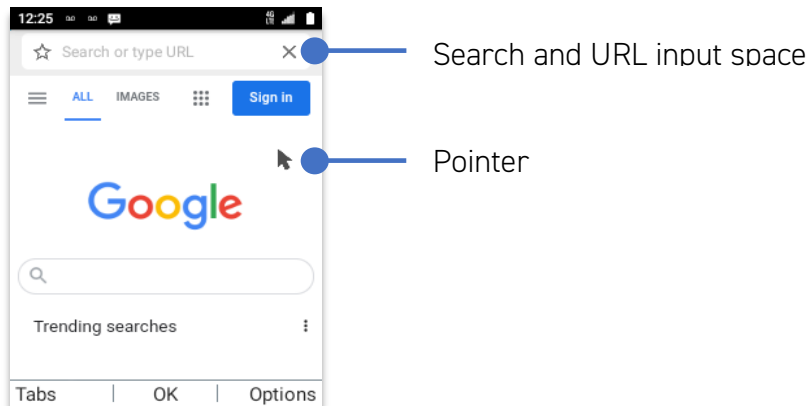
Using your **Navigation key**, press the **Right Navigation key** until the “Options menu” is selected. Press **OK key**.



## Browser

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Browser**.

Using the **navigation key** move the pointer to the desired position, click the **OK key** to select.



If what you want is to go to a specific web address, navigate the pointer to "Search or type URL" at the top of the browser. Using the keypad, write the webpage to visit.



**Tip:** for the correct use of keyboard and special characters:

- The @ symbol and "." can be located by long pressing the "#" symbol on the keypad.
- To insert a space press the "0" key.
- To enter and uppercase character, press the "\*" (Star) key.
- To erase any text or number simply press the Back key.

After writing the full web address press the **OK Key** to execute the command.

**Tabs:** Press the **Left Soft Key (Tabs)** to view your open "Tabs."

**History:** To reload previously visited web pages. Press the **Right Soft Key (Options)** press the **OK Key** and scroll to the desired web page.

**Bookmark:** Press the **Right Soft Key (Options)**, scroll down to "**Bookmark**", press the **OK Key**, Scroll the desired webpage and click the **OK Key** to execute.

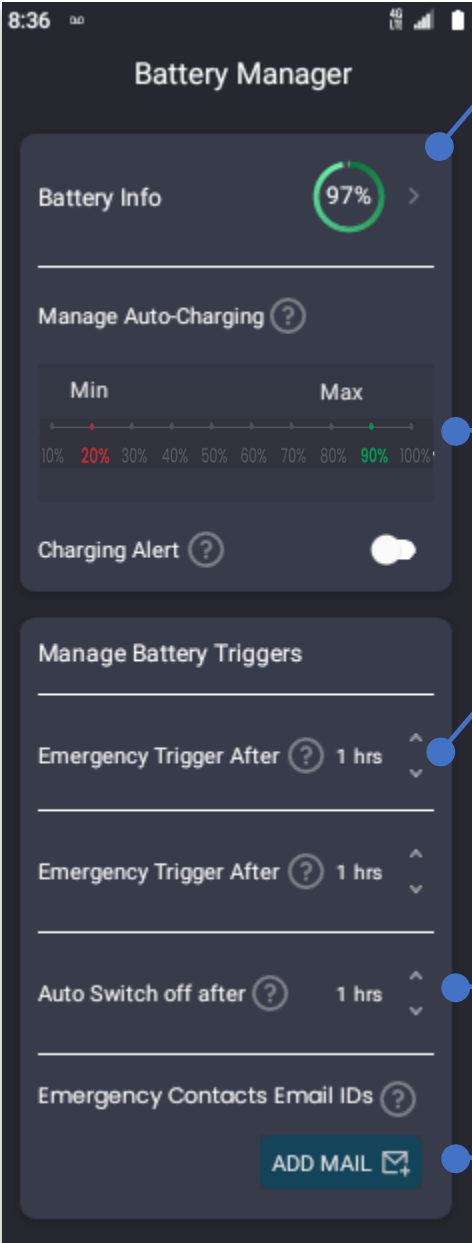
**Top:** To go back to the top of the site, press the **Right Soft Key (Options)** and scroll down to "**Top**", press the **OK Key** to execute.

**Fast Scrolling:** Press and hold the **Navigation key** to accelerate the speed of the pointer.

# Battery Manager

The battery manager presents tips and statistics of device battery, also allowing to configure the Schok flip charging levels and battery related preferences.

- From Home Screen, press the **OK Key**
- Using the **Navigation key**, press **OK key** on **Battery Manager**.



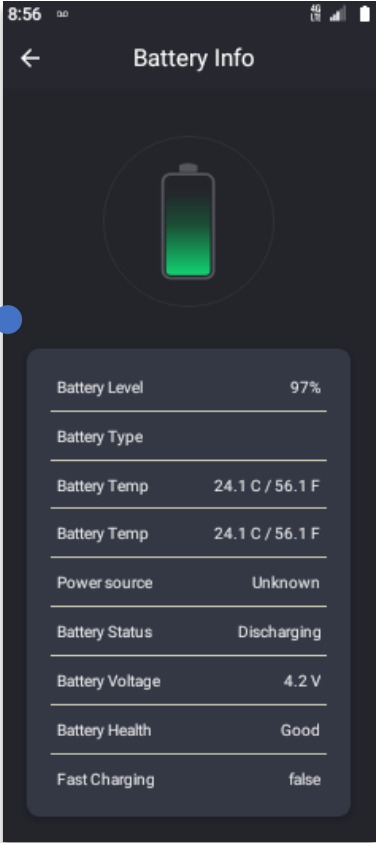
By selecting the Battery info and pressing the OK key, a new window will appear showing a detailed view of the state of the battery.

Set Min-Max Auto-Charging limit.  
 TIP: Avoid the battery going less than 20% and avoid the battery to charge to 100%.

Set-up an emergency Email alert in case the device is left on charging for long periods of time and there is no motion.

Device can automatically shut down after a certain pre-set period of time.

Can store up-to three emergency contacts to send notifications of the state of the battery.



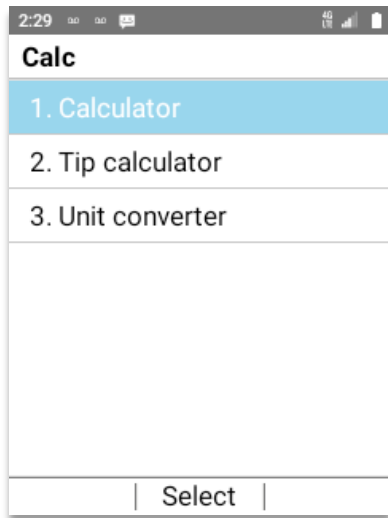


## Calculator

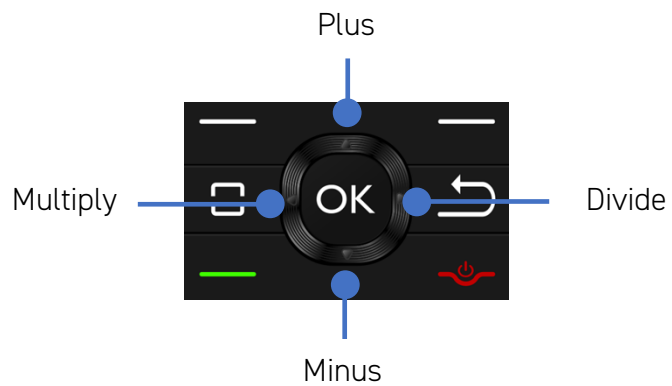
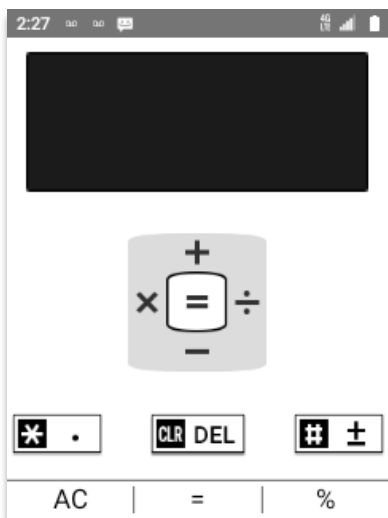
Calculate mathematical calculations using the navigation key of your device.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Calc**.

The calculator (Calc) app has three options: Calculator, Tip Calculator and Unit Converter.



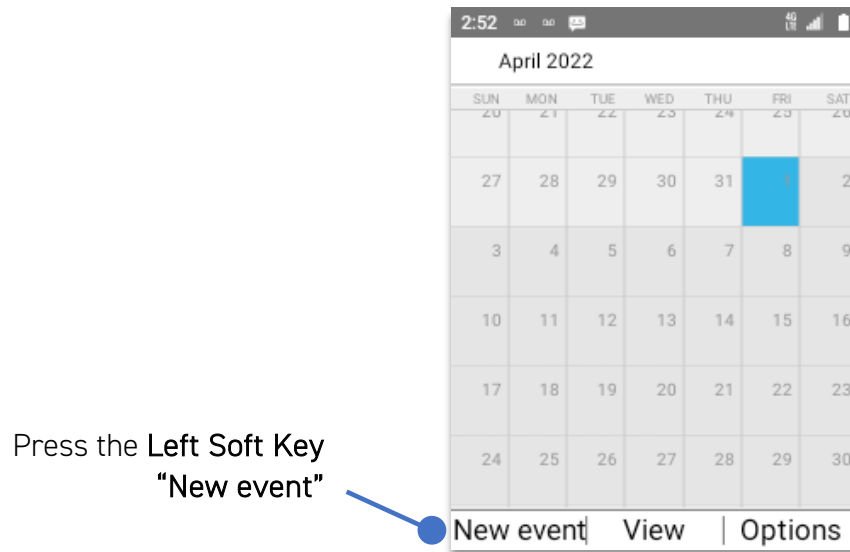
- Use **physical keypad** to enter the number.
- Use **Navigation key** to perform the type of operation.
- Use **OK Key** to execute the mathematical operation.



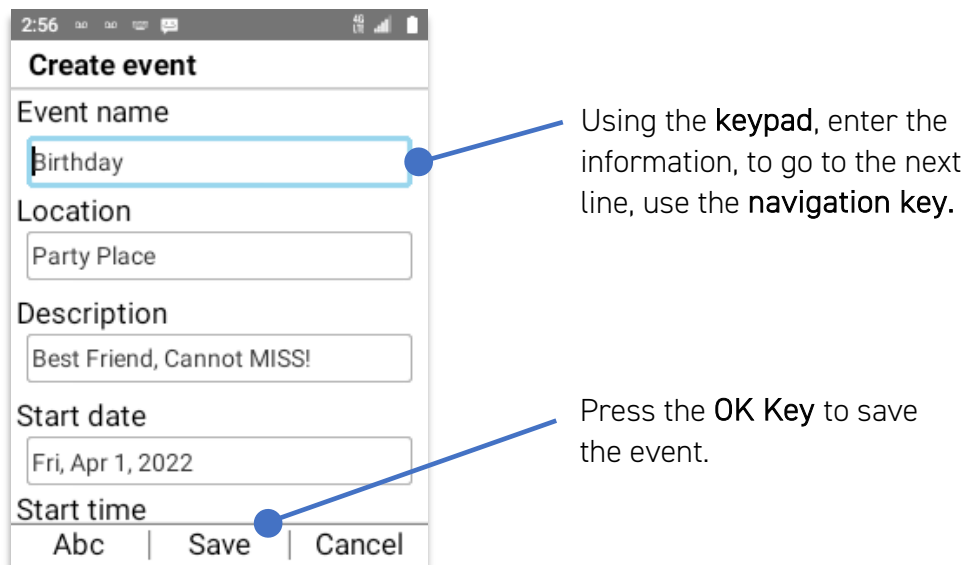
## Calendar

The calendar app can create, organize and manage appointments and meetings.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Calendar**.



The Create event window will open. Using the **keypad** and the **navigation key** enter the event name, location and description.



## View Calendar events.

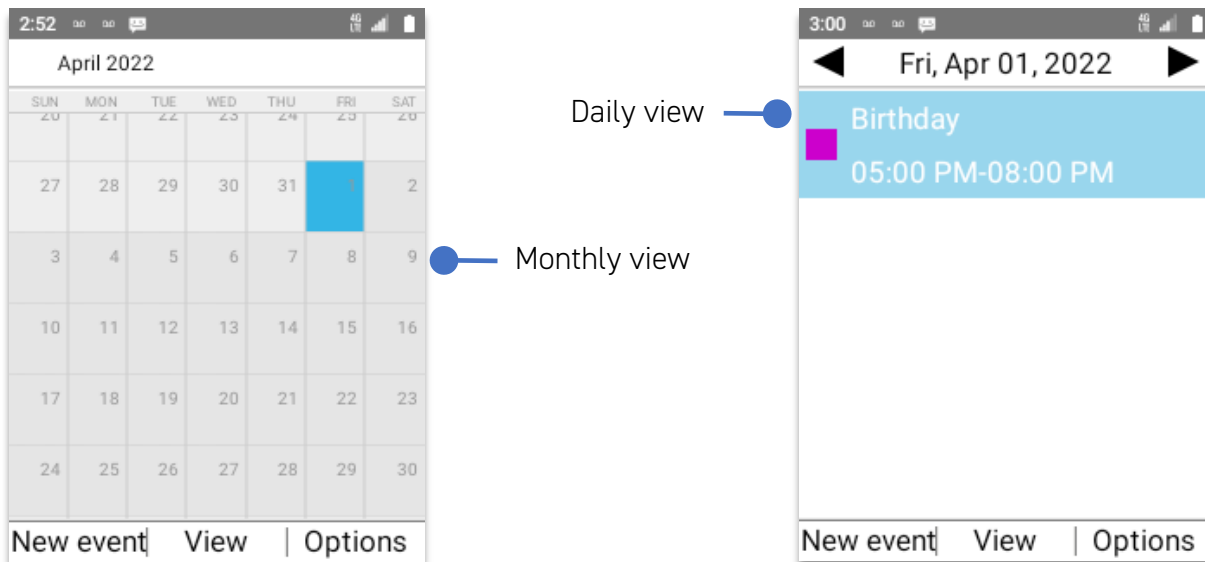
- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Calendar**.

**View mode:** Press the **Right soft key (Options)**, a pop-up window will appear with four options.

1. Go to Use it to go to a specific date.
2. View mode Choose the different view options (Day, Week, Month, Agenda).
3. Search event Search for a particular event from all the calendar database.
4. Settings Options to personalize the calendar app.

By default, the calendar will show the monthly view.

To view a specific day on that month, using the **navigation key** select the day and press the **OK Key**.



## Contacts

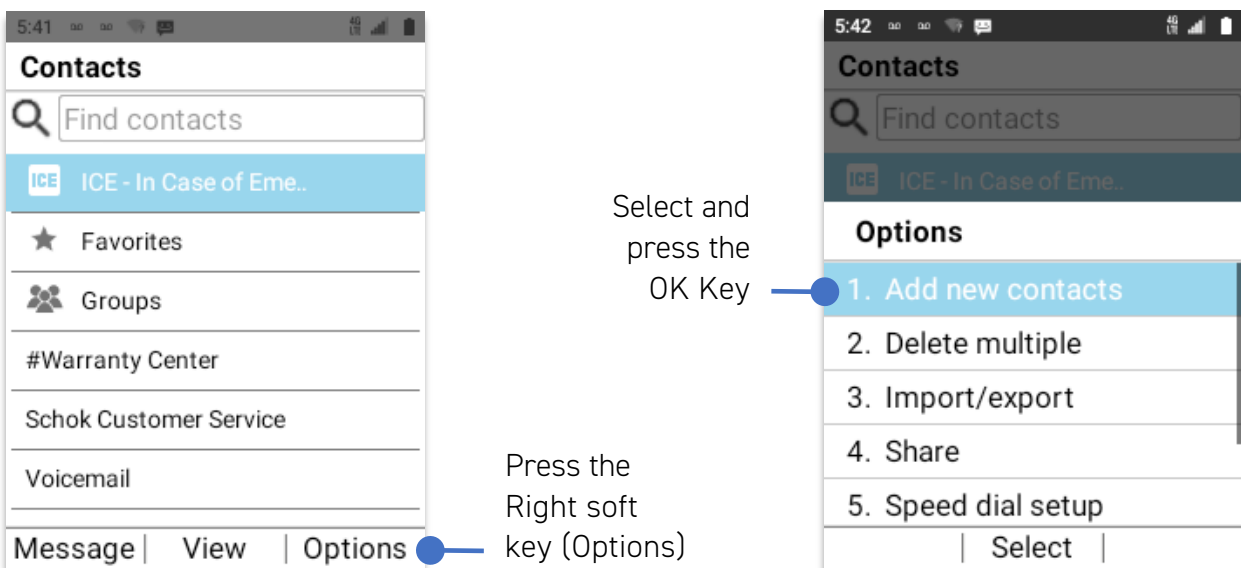
With the Contacts application you can create, manage and save your contacts in the memory of the device.

**⚠ WARNING:** If you do a factory reset all the information saved in the device will be deleted including all your contacts. If you leave the phone without battery for an extended period of time, your contacts may be lost. It's recommended that you backup your contacts database prior to erasing your device. Schok and your carrier are not responsible for lost contacts.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Contacts**.

To add a new contact, press the **Right soft key (Options)**

Using your **Navigation key**, select "Add new contacts", press the **OK Key**.



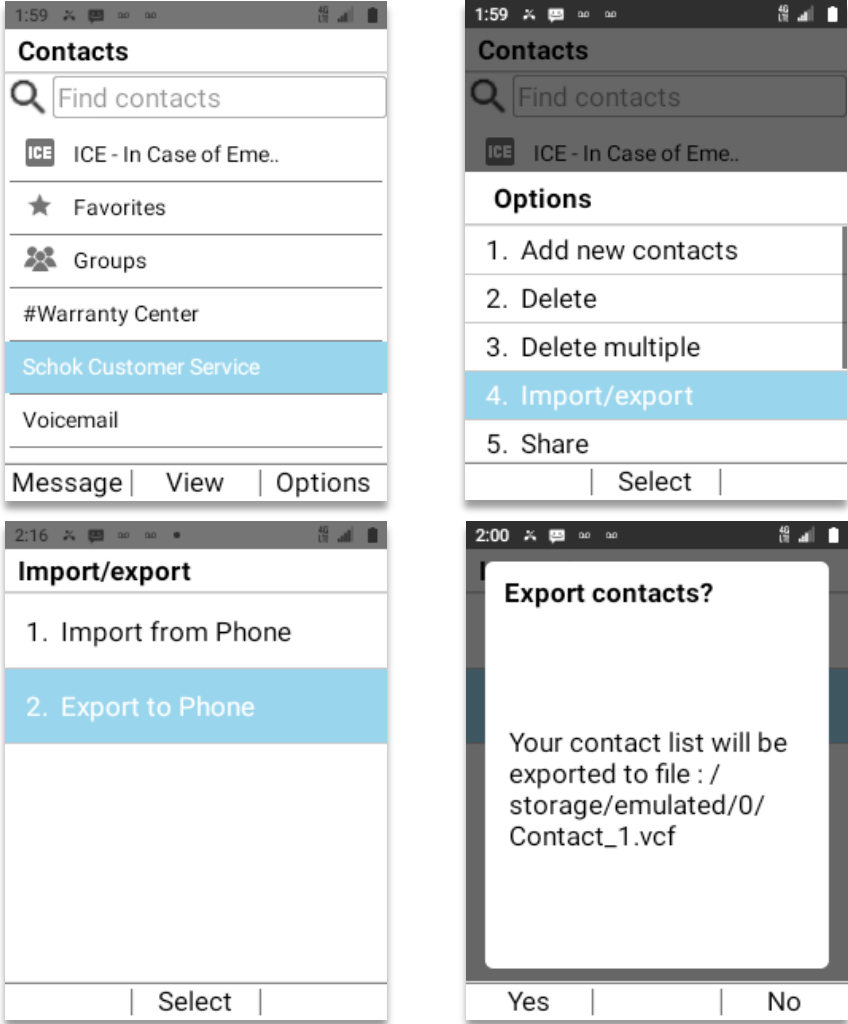
Using the **keypad** and the **Navigation key** enter the new contact information.

You can just enter the name and the phone number or, you can enter the full contact information such as Name, Company, Phone, Email, Address, etc..

To save the contact, press the **OK Key (Save)**.

# Export Contacts

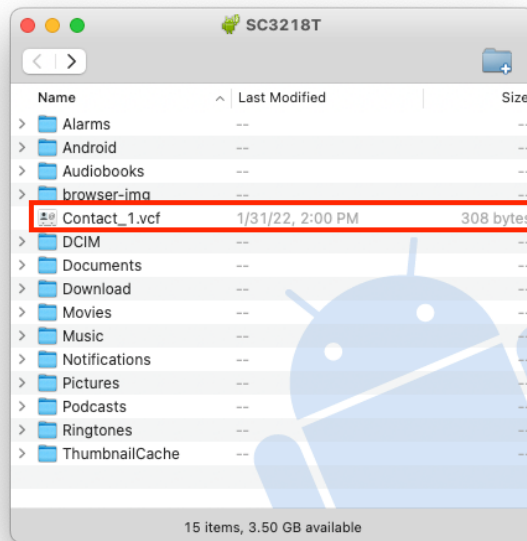
- From Home Screen, press **OK key**
  - Using the **Navigation key** scroll to **“Contacts”**, press **OK key**.
1. Using the **Navigation key**, select the contact that needs to be exported, press the **Right soft key (Options)**.
  2. The **Options** menu will open. Using the **Navigation key**, select **Import/export** and press the **OK key**.
  3. The **Import/export** menu will open. Using the **Navigation key**, select **Export to Phone** and press the **OK key**.
  4. The contact has been exported to the root of the device file system.



A pop-up window will open showing the location inside the device where the contact has been exported. This location is on the root directory where all folders are located. The file will be saved with the extension .VCF (vCard file)

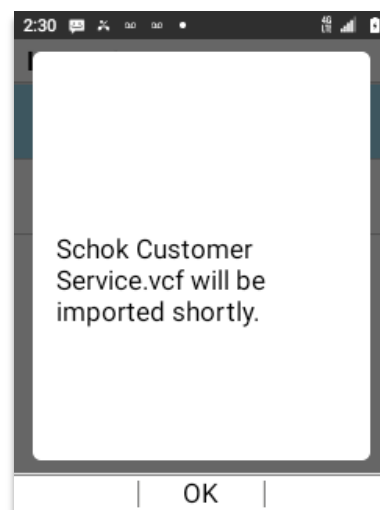


**TIP:** When you connect a computer to transfer your contacts, you will find the file on the root directory as shown below



## Import contacts

1. Using **Navigation key**, select the contact that needs to be imported, press **Right soft key (Options)**.
2. **Options** menu will open. Using **Navigation key**, select **Import/export**, press **OK key**.
3. The **Import/export** menu will open. Using **Navigation key**, select **Import to Phone** and press **OK key**.
4. All files with extension **.VCF** located on the root directory will be imported.



## Camera

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Camera**.

To take a picture, point the lens towards the object and press the **OK key**. Your picture will be saved automatically to the Gallery App. Press the **Left Soft Key** to open the Gallery App.

Zoom In & Out: When pointing the lens towards the object, press the **Left** or **Right Navigation key** to Zoom in and Zoom out.



**TIP:** By clicking the **Right Soft Key (Options)** you can access a menu to adjust your camera such as; Auto Review, Self-Timer, Size, Shutter sound and Storage (Storage option is only available if you have a memory card installed).

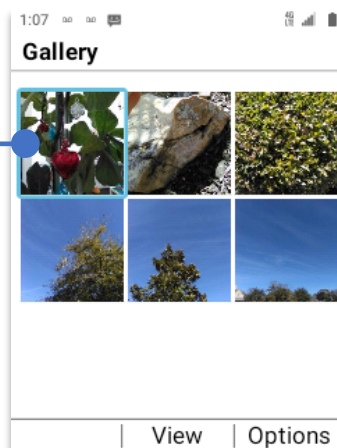
**SELFIE:** Open Camera App, close phone lid, use secondary display as a viewfinder, press the **Volume Down key** to take the picture.

## Gallery

The Gallery app shows all the pictures taken and stored in your device.

- From Home Screen, press **OK key**, navigate to "Gallery", Click **OK key**.
- Using **navigation key**, select the picture that you want to open, click the **OK Key**.
- Pressing the **Right Soft Key (Options)** you can access a menu to crop, delete, get details, send or set as a wallpaper or contact photo.
- When viewing a picture, press the **Left Soft Key (Guide)** to access, Full Screen view, Rotate (left), Rotate (right) and Zoom in and out. In order work on a pop-up window please use the numbers that appear on each option.

Using the Navigation Key, select the picture that you want to see and click the OK Key (View)



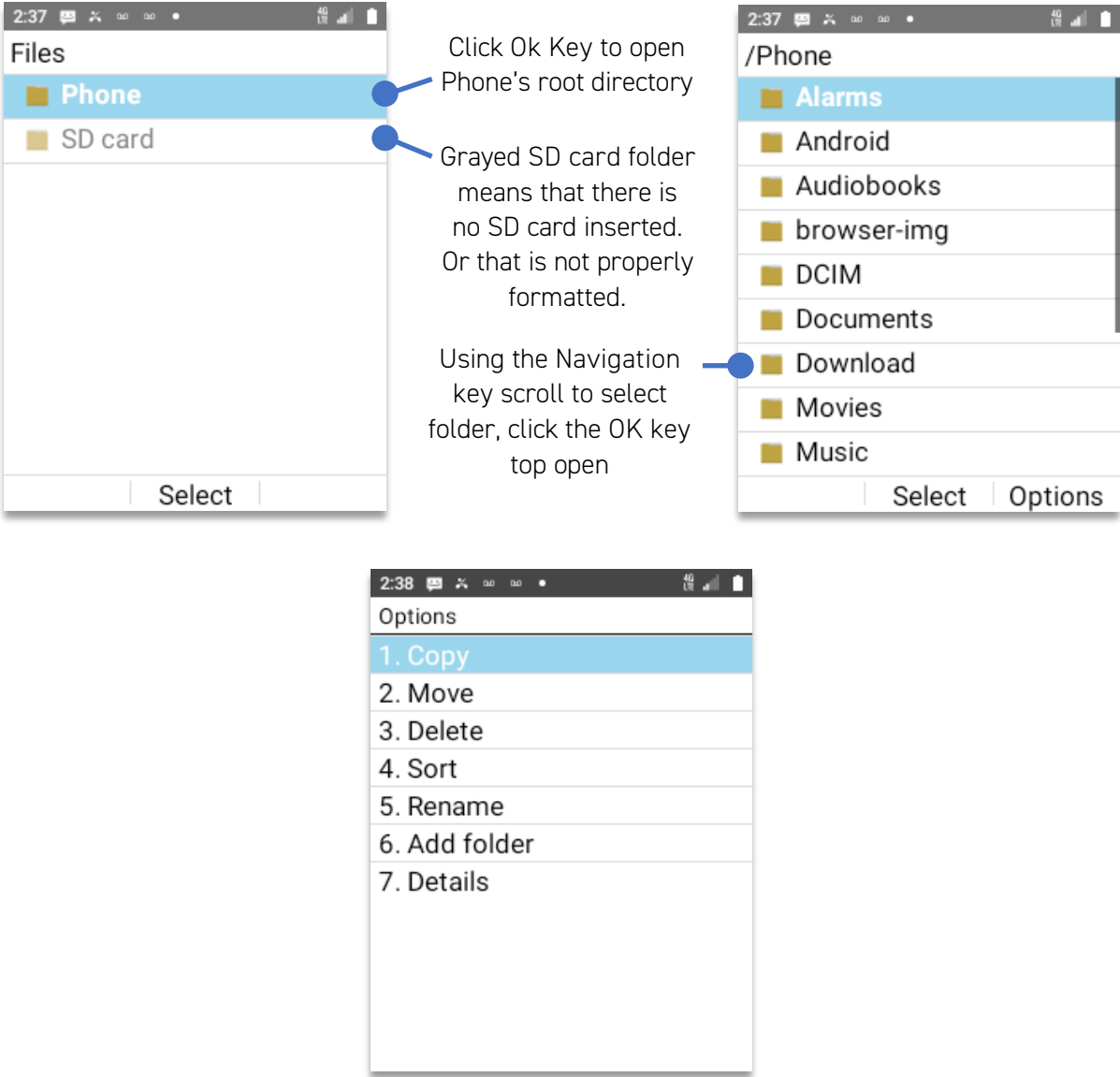
Press right soft key to open options

# Files

The files (file manager app) manages and transfer files between the device and a computer.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Files**.

The files app will open on the root directory, which is the highest directory in the hierarchy of your phone's file system. You will find folders, each dedicated for a type of app or use.



By pressing the **Right soft key (Options)** the system will show all the different available options for that particular file or folder. The options are shown below.



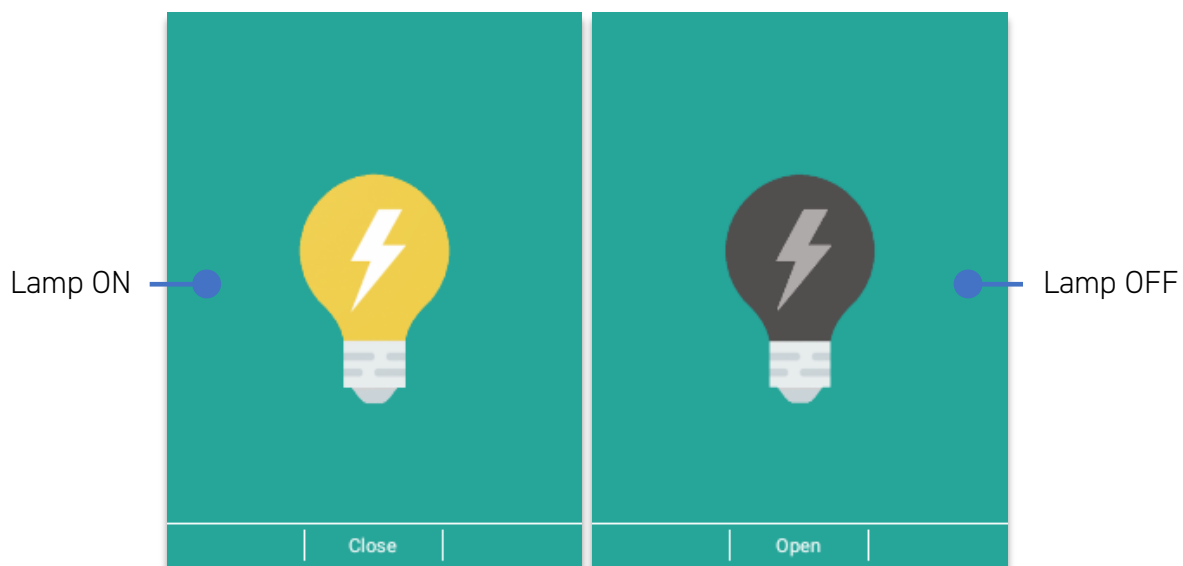
## Lamp

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Lamp**.

The moment the lamp app is opened, the flash will immediately turn on. To turn it off, click the **OK key (Close)**



**Tip:** When the Bulb icon is yellow, the lamp is ON. When is showing is gray the lamp is OFF.



## FM Radio

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **FM Radio**.

**NOTE:** To use the FM Radio there must be plugged a headset on the 3.5mm jack to use it as an antenna. The number of stations received will depend on the signal strength of the location where the device will be used.

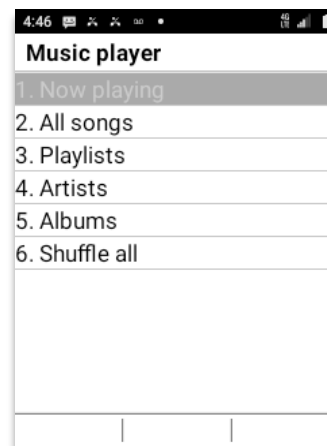
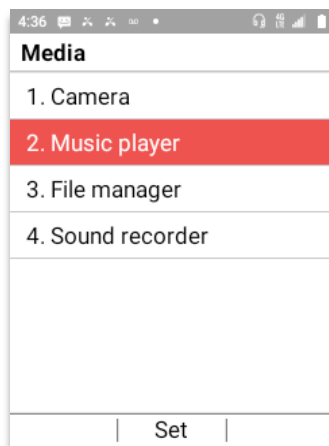
To create a favorite list:

1. Tune to the station, press the **Right soft key (Options)**
2. Using the **navigation key**, select **"Add to favorites"** and press **OK key**.
3. Station is now set as favorite and will appear below the main frequency window.

## Media

Media app is where all the pictures, music, videos and voice recordings can be played.

- From Home Screen, press **OK Key**
  - Using the **Navigation key**, press **OK key** on **Media**.
1. **Camera:** The camera will open the camera app. After opening, press **Left Soft key (Gallery)** to see all pictures taken by the camera app.
  2. **Music:** The music player menu will open showing different music options available.
  3. **File manager:** The Files app will open. Navigate to the Movies folder to watch any movie or clip placed inside the folder.
  4. **Sound recorder:** The Sound recorder app will open. You can record voice memos. Pressing the **Right soft key (Options)** you can change the quality of the recording or Auto save the file to a customized directory.



**Tip:** When watching a movie or clip, you can set the Schok flip to automatically change the view to horizontal. To do this, follow these steps:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK key** on **Phone settings**.
- Using the **Navigation key**, press **OK key** on **"Auto-rotate screen"**.
- Using the **Navigation key**, select **"On"**. Press the **OK key**.
- Press the **End call/Power button** to exit.

Now, every time there is a video playing, by turning the phone to a horizontal position, the video will enter automatically into horizontal mode.

# PDF Extra

PDF Extra allows you read any file saved as a PDF. Also the applications can convert pictures or documents to PDF and scan pictures and send them via email as a PDF file.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on "PDF Extra".

PDF Extra home screen has five different ways to interact with PDF files.

Convert an Image to a PDF

Take a picture of a document and convert it to PDF

You can use the View section to open any PDF saved to the

Any PDF file can be converted to a JPG image.

Send a PDF file to a printer (this section is in experimental phase) and may be included in future software versions.

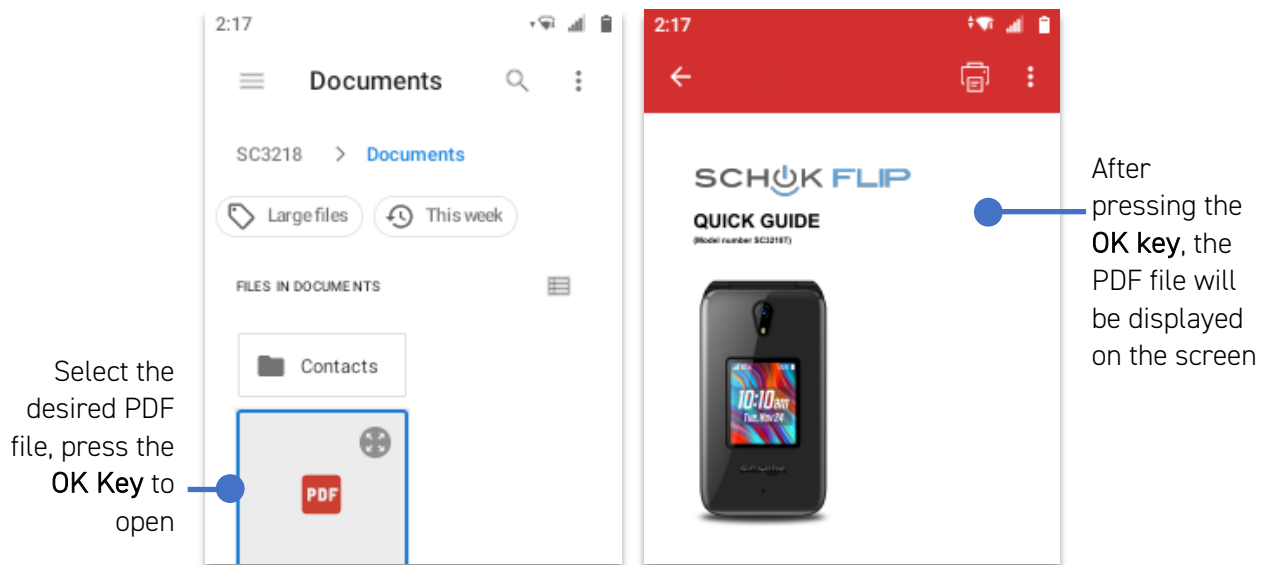
## To open (View) a PDF

Using the **Navigation key** scroll and select View,  press **OK Key**.



Press "Internal Storage", press **OK key**

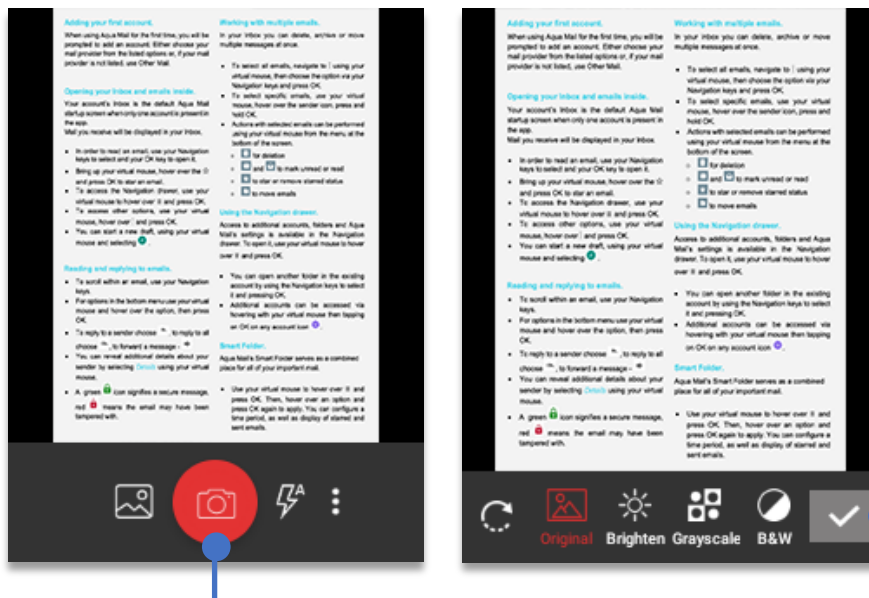
Choose the location where the PDF is located and press the **OK key**

After opening the location, using your **Navigation key** select the PDF file to open and press the **OK key**.



To Scan a Document and convert it to PDF.

- Using the **Navigation key** scroll and select **Scan to PDF** , press **OK key**.
- The built-in camera menu will open. Focus the document that you want to convert and press the **camera shutter icon** .



Using the **Navigation key**, select the **Camera shutter** and press the **OK Key** to scan the document.

On this screen, you can modify the document using the icons on the bottom bar. When done, using the **Navigation key** select the **checkmark** and press the **OK key**.

- After pressing the OK key, a third window will appear. Using the Navigation key, select the “checkmark” and press OK key.



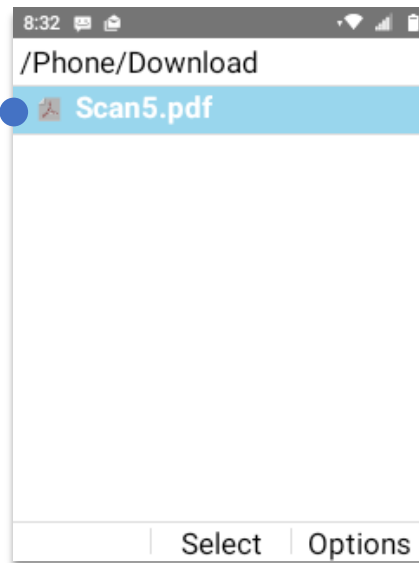
Using the Navigation key select the “checkmark” to convert the document.

The image is now converted into a PDF file and has been saved to the “Download” folder.

To open the converted file

- From Home Screen, press OK key
- Using your Navigation key scroll to “Files”, press OK key.
- Using your Navigation key, select “Phone”, press OK key.
- Using your Navigation key, select “Download”, press OK key.
- Using your Navigation key, select the PDF file, press OK Key.

Using the Navigation key, select the file that you want to open and press the OK Key.



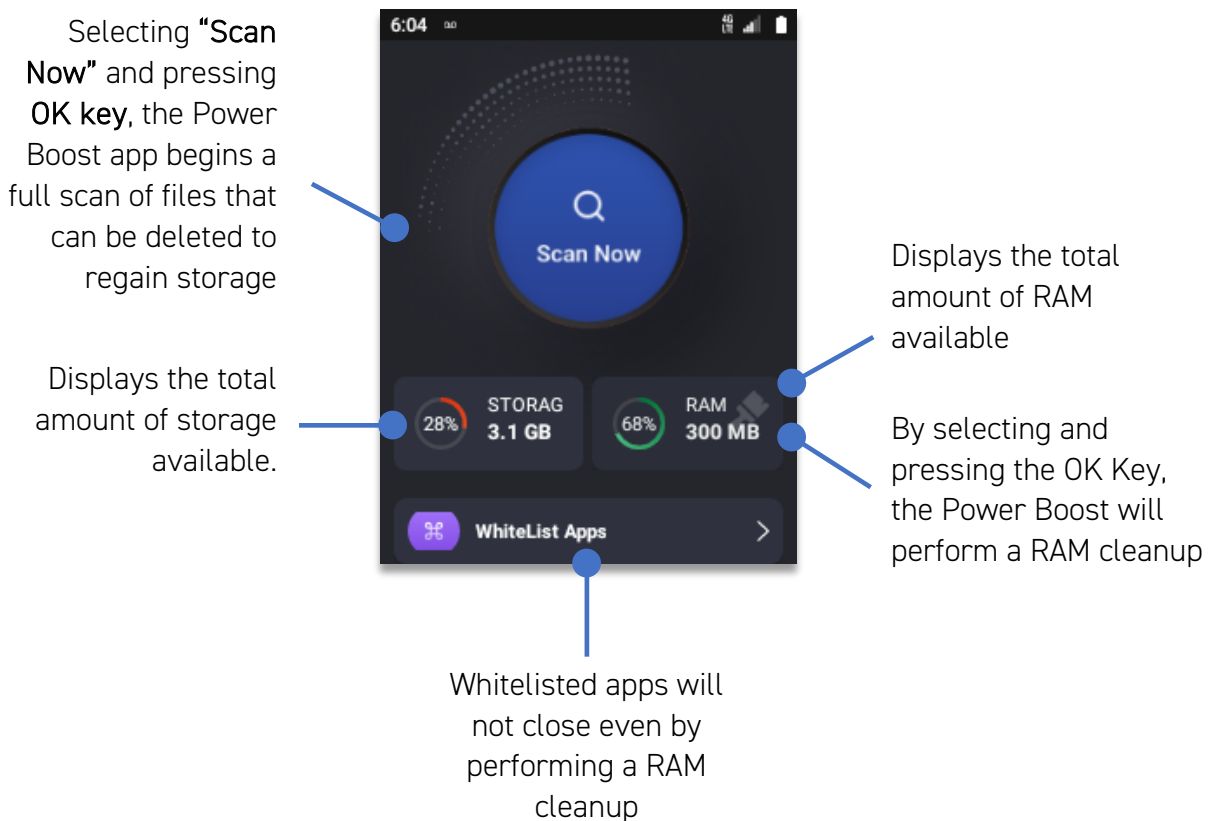
## Power Boost

This app is used for improving memory utilization on the phone. You can free up memory to speed up the phone.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Power Boost**.
- Using the **Navigation key**, select the desired action, press **OK Key**.

**Scan now:** Will perform a search displaying the Cache, Apps and Junk files found on the system. After the search, the Power Boost app will display the amount of storage that can be reclaimed by erasing Cache, certain Apps or the Junk files.

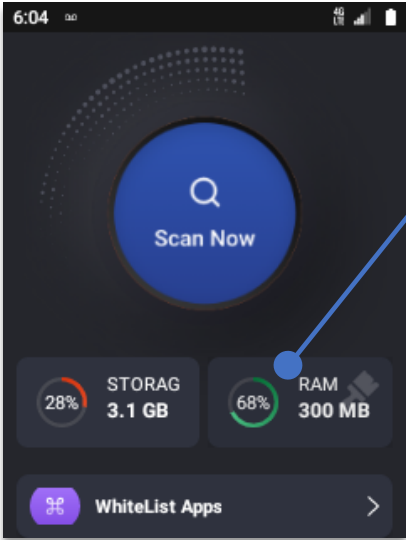
To execute the deletion of either Cache, Apps or Junk Files, navigate using the **navigation key**, and press the **OK key** on the checkmark space besides each of the options.



### RAM Cleanup

There are times where there are a lot of active applications in the background leaving the system with not enough memory to perform. Also, there are certain situations that an App may crashed slowing the system.

To close all open applications, using the Navigation key select "RAM", press OK key. The system will immediately close all apps working on the background freeing the memory.



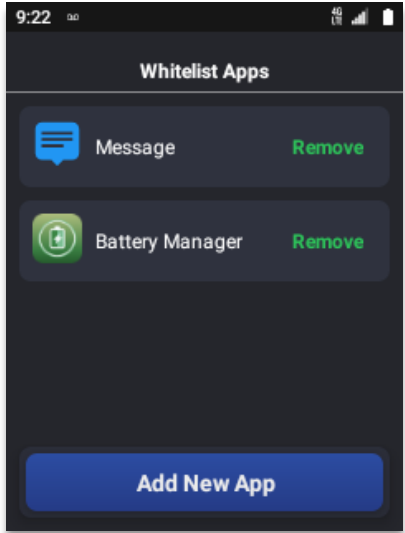
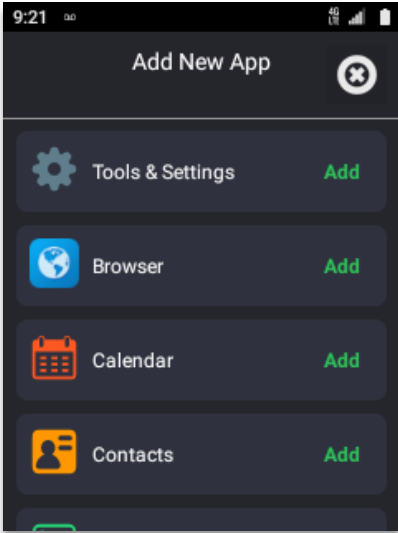
Select "RAM" and press OK key to close all background applications and free the memory of the Schok flip.




In this example, 3MB in RAM have been freed.

### Whitelist Apps

Power Boost has the ability to whitelist any application installed on the device. RAM cleanup will not close the application added to the whitelist.



## Settings and Tools

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 


The menu will display three options:

1. **Tools:** You can find Calculator, Calendar, Alarm, Timer, Stopwatch and World Clock)
2. **Settings:** All the different panels to configure the device.
3. **Lock control:** Block or allow features, apps and actions and password protect them.

## Tools:

**NOTE:** Calculator, Calendar & Alarm were explained at the Applications section of this manual.

## Timer:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Tools**.
- Using the **Navigation key**, press **OK Key** on **Timer**.

The Timer app alerts you with an audible signal when a pre-set time has passed.

1. Using the **Navigation key**, press **OK Key** on **Tools**.
2. Using the **Navigation key**, press **OK Key** on **Timer**.
3. To add a new timer press the **Right soft key**.
4. Using the **Up** and **Down Navigation key** set the hour "**h**"
5. Using the **Right Navigation key** go to minutes "**m**"
6. Using the **Up** and **Down Navigation key** set the minutes
7. Using the **Right Navigation key** go to seconds "**s**"
8. Using the **Up** and **Down Navigation key** set the "Seconds"
9. To finish and save the timer, press **OK Key (Save)**.

To Delete a timer

1. Using your **Navigation key** select the timer to delete.
2. Press the **Right soft key (Options)**
3. Using the **Navigation key** select "**Delete**" and press **OK Key**.



## Stopwatch:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Tools**.
- Using the **Navigation key**, press **OK Key** on **Stopwatch**.



The Stopwatch has two modes ("**Split**" and "**Lap**")

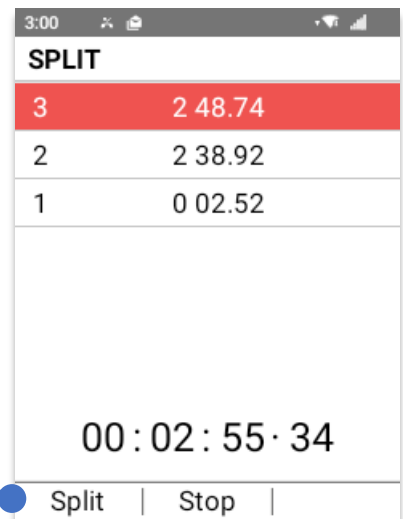
1. To choose "**SPLIT**" press the **Left Soft key (Mode)** until "**SPLIT**" is showed at the left top of the display.
2. To choose "**LAP**" press the **Left Soft key (Mode)** until "**LAP**" is showed at the left top of the display.

LAP mode:

1. With the mode selected press the **OK key (Start)**
2. To record the time for a "**Lap**" while the Stopwatch is running press the **Left Soft Key (Lap)** The lap time will be recorded and displayed on the screen.
3. To "**stop**" the Stopwatch, press the **OK key (Stop)**
4. To "**reset**" the time, press the **Right Soft key (Reset)**

SPLIT mode:


1. With the mode selected press the **OK key (Start)**
2. To record the time for a "**Split**" while the Stopwatch is running press the **Left Soft Key (Split)** The split time will be recorded and displayed on the screen.
3. To "**stop**" the Stopwatch, press the **OK key (Stop)**
4. To "**reset**" the time, press the **Right Soft key (Reset)**



To Split, press the  
Left Soft Key.

## World Clock:

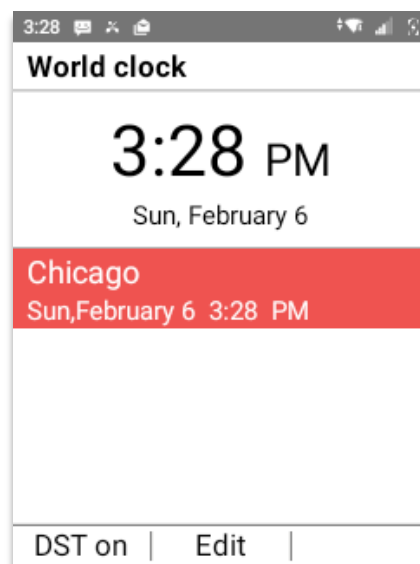
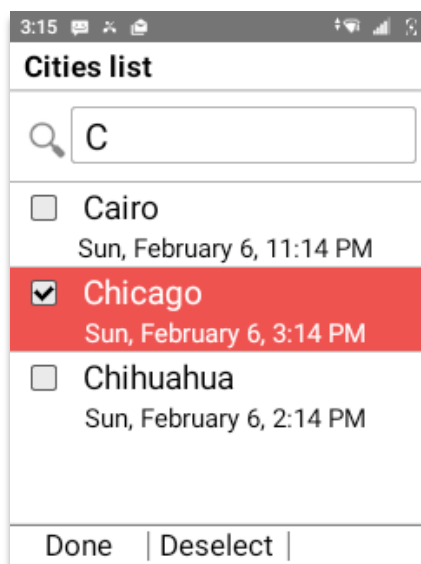
The World Clock app displays the time for various cities around the world

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Tools**.
- Using the **Navigation key**, press **OK Key** on **World Clock**.

The first time you open the World Clock app it will display the current time and date in your time zone.

To add a different time zone:

1. Press the **OK key (Add)**
2. A search bar will be displayed, using your **physical keypad** spell the first three letters of the city that you want to add.
3. Using the **Navigation key** scroll to the city and press the **OK key**.
4. With the city selected, press the **Right soft key (Done)**.
5. The new city will be displayed below the default city. (As shown on image below)



## Settings

Software control panel that enables the user to configure the appearance or actions that determines the functionality of the device.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.



## **Wireless & Networks**

The Wireless & networks menu allows you to configure and manage your device's wireless radio communications.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.



## **Airplane mode**

- From **Wireless & Networks**, using the **Navigation key** select **Airplane mode**.
- Press **OK key**
- Using the **Navigation key** highlight "On" or "Off"
- Press **OK key**.
- Press the **Back key** to exit.

## **Wi-Fi**

- From **Wireless & Networks**, using the **Navigation key** select **Wi-Fi**
- Press **OK key**
- From the **Wireless & networks** menu screen, press the 2 key **Wi-Fi**.
- Using the **Navigation key** select a **Wi-Fi network**
- Press **OK key (Connect)**
- If the **Wi-Fi** is password protected, using the **physical Keypad** input the password.
- Press **OK key (Save)**

## To manually add a WiFi network

- From the Wi-Fi menu, press the **Right soft key (Options)**
- Using the **physical keypad** enter the Wi-Fi network name (SSID)
- Using the **Navigation key**, select "password".
- Using the **physical keypad** input the password.
- Press the **OK key (Save)**

Saved Networks: Inside the Wi-Fi "Options" menu you can find the "Saved networks" which displays all the networks that have been registered with the device.

Wi-Fi Advanced menu: Provides additional specific Wi-Fi connection settings:

The image shows a screenshot of the 'Advanced' Wi-Fi settings menu on an Android device. The menu is titled 'Advanced' and contains several settings, each with a blue circle and a number indicating its position in a list. Lines connect these callouts to descriptive text on the left side of the page.

Number	Setting Name	Value
1	Show Wi-Fi pop-up	On
2	Wi-Fi notifications	On
3	Avoid bad Wi-Fi connecti..	Off
4	Keep Wi-Fi on when scre..	Never
5	Install certificates	
6	MAC address	82:c0:46:3a:4e:6a
7	IP address	192.168.86.72 fe80::80c0:46ff:fe3a:4e6a 2600:1700:510:90cf:80c0:46ff: fe3a:4e6a 2600:1700:510:90cf:14ff:6f5b: cd1c:5444

On the left side, the following text is aligned with the callouts:


- Enable to display pop-up window when a Wi-Fi network is connected.
- Enable to be notified if Wi-Fi networks are available nearby.
- Enable to use the mobile network when the Wi-Fi network doesn't have a signal
- Set the Wi-Fi connection active when the screen is off.
- Allows you to install certificates from storage.
- Unique ID assigned to a Network interface controller (NIC) for use as the network address.
- Unique ID that identifies a device on the internet or local network.


At the bottom of the screenshot, there is a 'Select' button.

## To turn Off Wi-Fi

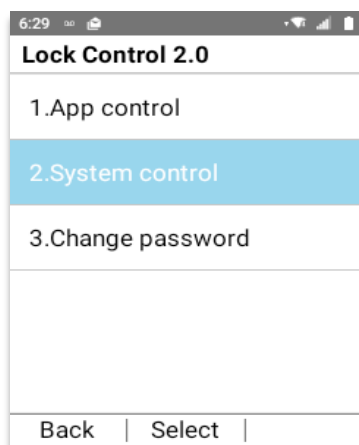
The Schok flip has an advanced security function called **Schok Lock Control** which allows the user to control with a six digit password which features and applications can be disconnected.

To turn off Wi-Fi the user must first pre-configure Lock Control, fully explained on the Lock control section of this user manual.

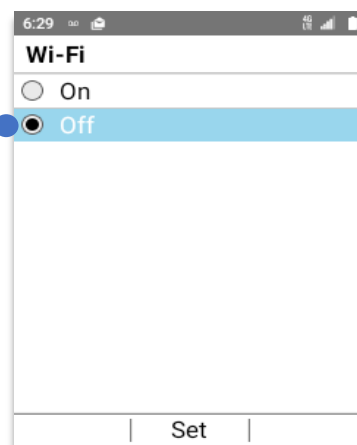
- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Lock Control**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- If you haven't setup Lock control, using your **physical keypad** create a 6 (six) digit password.
- Press **OK key (OK)** to save the password.
- If you already setup Lock control, using your **physical keypad** add your password.
- Press the **OK key**.

 **TIP:** Immediately after setting the password, write it on a secure place that you can remember. If you lose your password, you will not be able to use certain features of the device, having to reset the device to regain control, losing the information that was not previously backup.

1. Using your **Navigation key** scroll to **"System control"**, press the **OK key**.
2. Using your **Navigation key** scroll to **"Allow Wi-Fi"**, press the **OK key (Select)**
3. Using your **Navigation key** scroll to **"Off"**
4. Press the **OK key (Set)**




To turn Wi-Fi Off,  
Select "Off"  
press **OK key**  
(Set)



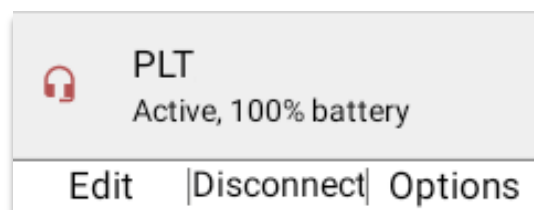
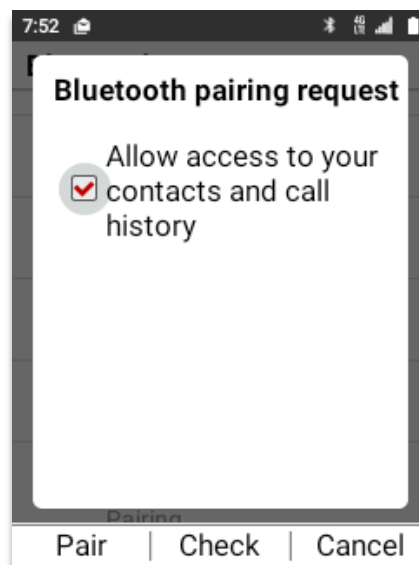
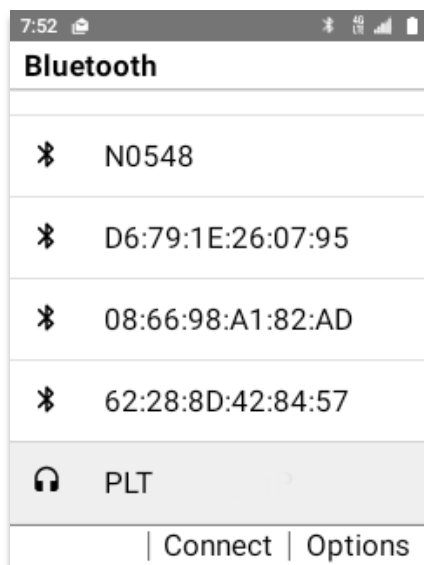
Your Wi-fi is now off. Without the Lock control password, it cannot be turned on.

## Bluetooth


- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Bluetooth**.

### Pair a new Bluetooth device

1. Verify that Bluetooth is ON.
2. If Bluetooth is Off, turn it on by pressing **OK key (Select)**
3. Using **Navigation key** scroll to "On".
4. Press **OK key (Set)**
5. Your Bluetooth external device must be in pairing mode.
6. Using **Navigation key** scroll to the Bluetooth device to connect.
7. Press **OK key (Connect)**
8. Bluetooth pairing request will appear.
9. Press the **Left Soft Key (Pair)** to finalize pairing.
10. The Bluetooth external device is now paired and ready to use.
11. The Bluetooth main window will show the device is active.



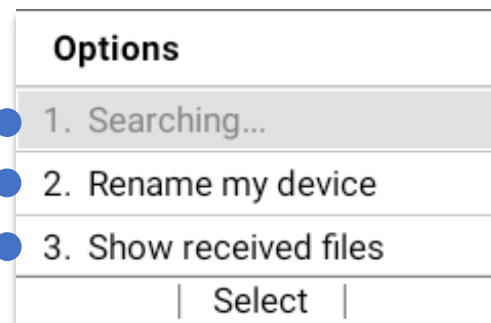
## Bluetooth options

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Bluetooth**.
- Press the **Right Left Key (Options)**


Press "Search" to refresh Bluetooth search.

Press "Rename my device" to change the name of a paired device

Press "Show received files" to show a list of all the files received to the device via Bluetooth.



## Tethering & Mobile hotspot

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Tethering & Mobile hotspot**

The "Tethering & Mobile Hotspot" main menu will appear. There are three main options:

1. USB Tethering option.
2. Mobile Hotspot.
3. Bluetooth tethering.


## USB Tethering option:

When the mobile internet connection is shared with a connected computer by the device USB Type-C cable, then it's called USB Tethering. This option is used for a higher Internet speed sharing connection versus a wireless hotspot option.

## Mobile Hotspot:

The mobile hotspot feature allows you to share the cellular Internet connection to other devices via Wi-Fi.

### Configuring Mobile Hotspot:


- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Tethering & Mobile hotspot**
- Using the **Navigation key**, press **OK Key** on **Mobile Hotspot**

The Mobile Hotspot menu will appear.

1. Using the **Navigation key**, press **OK Key** on **Set up Mobile Hotspot**
2. Using the **Navigation key** scroll to **"Network Name"**.
3. Using the **physical keypad** add the network name that you want to use.
4. Using the **Navigation key** scroll to **"Password"**
5. Using the **physical keypad** add the password to use for your Hotspot network.
6. Press **OK Key (Save)**
7. Using the **Navigation key** scroll to **"Mobile Hotspot"**
8. Press the **OK Key (Select)**



## Turning On the Mobile Hotspot.


- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Tethering & Mobile hotspot**
- Using the **Navigation key**, press **OK Key** on **Tethering & Mobile hotspot**
- Using the **Navigation key** scroll to **"On"**
- Press the **OK Key (Set)**

The Hotspot sharing disclaimer will appear. After reading it, press **OK key (OK)**. The Mobile hotspot is now on and active. The device top notification bar shows an Internet sharing logo.



## Bluetooth tethering:

The mobile hotspot feature allows you to share the cellular Internet connection to other devices via Bluetooth.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Tethering & Mobile hotspot**
- Using the **Navigation key**, press **OK Key** on **Bluetooth tethering**
- Using the **Navigation key** scroll to **"On"**
- Press the **OK Key (Set)**

## Cellular Networks

Cellular networks menu is where you can configure different settings related to the Cellular network such as:

1. Data Usage
2. Data Roaming
3. Network mode
4. Access Point Names
5. Network operators

### Data Usage:

Allows you to manage your mobile data usage. You can see the network usage, disconnect from the mobile network and set limits and alerts.

### Data Roaming:

When traveling nationally and internationally you can turn off data roaming to block access to data services.

### Network mode:

Allows you to change the wireless transmission standard use by cellular networks. By default "Automatic LTE (4G)/3G/2G" is on.

### Access Point Names:

The APN or Access Point Name is the name for the settings (gateway) your phone reads to connect to a carrier cellular network as well as the public internet.


Generally you don't need to modify these values as your cellular carrier will send them automatically to the device.

### Network operators:

Allows you to search for different cellular networks, depending which cellular carrier you are using, this option may be grayed by default and cannot be modified.

## Emergency Alerts

Allows you to modify the emergency alerts default settings.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Wireless & Network**.
- Using the **Navigation key**, press **OK Key** on **Emergency Alerts**
- Using the **Navigation key** scroll to "On", press **OK Key (Set)**
- To open the Settings menu, press the **Left Soft Key (Settings)**.

The Settings menu will show the different type of emergency alerts that can be turned off.

Using the **Navigation key** scroll to On or Off on each alert. Off to stop receiving that type of alert, On to keep receive in them.

## Accessibility

The accessibility menu is the place to control device features specifically made to interact with people to get the most out of their phone. These features are:

Readout	Persistent alerts
Speech rate	Mono Audio
Font size	TTY
Color Inversion	Real-time text (RTT) call
Color correction	Wi-Fi calling

### Readout

When turned On, every selection will be read by the device speech engine.

To turn On this feature:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Readout**
- Using the **Navigation key** scroll to “On”
- Press **OK Key (Set)**




To turn Off this feature:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Readout**
- Using the **Navigation key** scroll to “Off”
- Press **OK Key (Set)**




## Speech rate

Set the speed in which the device speech engine will read.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Speech rate**.
- Using the **Navigation key**, Press **OK Key** on **“Slow”, “Normal” or “Fast”**.

## Speech pitch

Set the pitch tone in which the device speech engine will read.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Speech pitch**.

Using the **Navigation key**, scroll and select:

**“Very low”**

**“Low”**

**“Normal”**

**“High”**

**“Very high”**

Press **OK key (Set)**.

## Font size

Change the system size of the font from normal to MagniFont.

Note: Not all menus can change size, some applications have their own fonts and cannot be changed or modified by the device font engine.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Font size**.



Using the **Navigation key**, scroll and select:

“Normal” (Default)

“Large”

“MagniFont”

Press **OK key (Set)**.

## Color Inversion

Enabling this option, you can invert the colors of the device to make it easier to read, increasing contrast between text, images and the background.

To turn On the color inversion feature:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Color inversion**.
- Using the **Navigation key**, select “On”.
- Press **OK Key (Set)**



## Color correction

Enabling this option, you can compensate for color blindness. There are three modes:

1. Deuteranomaly (red-green)
2. Protanomaly (red-green)
3. Tritanomaly (blue-yellow)

To turn On color correction:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Color correction**.
- Using the **Navigation key**, select **“On”**.
- Press **OK Key (Set)**



To change the type of color correction:

From color correction menu:

- Using the **Navigation key**, press **OK Key** on **Color correction**
- Using the **Navigation key**, select **“Deuteranomaly”**, **“Protanomaly”** or **“Tritanomaly”**.
- Press **OK Key (Set)**

## Persistent alerts

Persistent alerts are passive notifications and generally do not require any interaction from the user. They are triggered to keep the users informed about their activity inside applications once they move away from it.

To modify persistent alerts:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Persistent alerts**.



To turn On Persistent alerts:

From the Persistent alert menu, press the **Left soft key (Turn on)**

Choose which type of alert is desired:

1. Audible tone
2. Vibrate

From the persistent alert menu:

- Using the **Navigation key**, press **OK Key** on “Audible tone” or “Vibrate”
- Using the **Navigation key**, scroll to “On”.
- Press **OK key (set)**

To turn Off Persistent alerts:

Choose which type of alert to turn off:

1. Audible tone
2. Vibrate

From the persistent alert menu:

- Using the **Navigation key**, press **OK Key** on “Audible tone” or “Vibrate”
- Using the **Navigation key**, scroll to “Off”.
- Press **OK key (set)**
- From the **Persistent alert menu**, press the **Left soft key (Turn off)**

## **Mono Audio**

Mono audio means the left and right earphones, or speakers, play the same audio and no stereo effect. This function can be useful for the users who have better hearing in one ear than the other.

To turn On mono audio:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Mono Audio**.
- Using the **Navigation key**, scroll to **“On”**. Press **OK key (Set)**



To turn it Off:

From the Mono audio menu:

- Using the **Navigation key**, scroll to **“Off”**.
- Press **OK key (Set)**

## TTY

TTY mode is a feature of that stands for either 'teletypewriter' or 'text telephone.' A teletypewriter is a device designed for the hearing impaired or those who have difficulty speaking.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **TTY**.
- Using the **Navigation key**, scroll to either:



**“TTY full”**

**“TTY HCO”**

**“TTY VCO”**

Press **OK key (Set)**

To turn Off TTY:

From the TTY menu:


- Using the **Navigation key**, scroll to **“TTY Off”**
- Press **OK key (Set)**



## Real-time text (RTT) call

Real-time text (RTT) lets you use text to communicate during a phone call. RTT works together with TTY.

To turn On real-time text (RTT) call:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **Real-time text (RTT) call**.
- Using the **Navigation key**, scroll to **"On"**.
- Press **OK key (Set)**

To turn Real-time text (RTT) call Off:


From the Real-time text (RTT) call menu:

- Using your **Navigation key**, scroll to **"Off"**
- Press **OK key (Set)**

## Wi-Fi calling

Wi-Fi Calling allows you to make and receive calls over a Wi-Fi network when cellular isn't available.

To turn On Wi-Fi calling:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Accessibility**.
- Using the **Navigation key**, press **OK Key** on **\*Wi-Fi calling**.
- Using the **Navigation key**, scroll to **"Off"**.
- Press **OK key (Set)** to turn it On.

To turn Off Wi-Fi calling:

From the Wi-Fi calling menu:

- Using your **Navigation key**, scroll to switch **"ON"**
- Press **OK key** to turn it Off.

## Sound Settings

This section is where you can configure the device sound features.

To open sound settings:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.



Sound settings is divided in:

Master volume

Vibrate for Calls

Phone ringtone

Vibration pattern

Notification sound

Alarm sound

Keypad Volume

Keypad tone

Vibrate on keypress

Battery charging tone

Battery charged tone

Emergency dialing signal

### Master volume

To modify the master volume of the device:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Master Volume**.



A pop up window will appear, using the Navigation key, press **Navigation key right** for more volume, press **Navigation key left** to decrease the volume.

- The maximum volume will be level 7
- The minimum volume will be level 1


Still there will be three additional levels.

- One level less from 1 will silence sounds and set the device as **“Vibrate only”**.
- One level less from Vibrate only, will set the device for **“Alarm only”**.
- One level less from Alarm only, will set the device for **“All sounds off”**

## Vibrate for Calls

In addition to hear an audible ringtone when receiving a phone call, the device can also vibrate.


To turn on vibrate for calls:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Vibrate on calls**.
- Using the **Navigation key**, scroll to **“On”** to turn **“Vibrate for calls”** on.
- Using the **Navigation key**, scroll to **“Off”** to turn **“Vibrate for calls”** off.

## Phone ringtone

There are several ringtones pre-installed in the device.

To change the ringtone:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Phone ringtone**.
- Using the **Navigation key**, scroll to the desired ringtone.
- Press **OK key (Set)**.


To have no audible ringtone:

From the “Phone ringtone” menu:

- Using the **Navigation key**, scroll to “None”.
- Press **OK key (Set)**.

## Vibration pattern

To change the type of vibration the device emits when receiving a phone call.


- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Vibration pattern**.
- Using the **Navigation key**, scroll to the desired vibration pattern.
- Press **OK key (Set)**.

To have no Vibration pattern:

- From the “Vibration pattern” menu:
- Using the **Navigation key**, scroll to “Off”
- Press the **OK key (Set)**.

## Notification sound

To change the type of short sound the device emits when the device informs the user of an app or device action.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Notification sound**.
- Using the **Navigation key**, scroll to the desired notification sound.
- Press **OK key (Set)**.


To have no notification sound:

From the “**Notification sound**” menu:

- Using the **Navigation key**, scroll to “**Off**”.
- Press **OK key (Set)**.

## Alarm sound

To change the sound the device emits when setting an alarm.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Alarm sound**.
- Using the **Navigation key**, scroll to the desired alarm sound. Press **OK key (Set)**.


To have no alarm sound:

From the “**Alarm sound**” menu:

- Using the **Navigation key**, scroll to “**Off**”.
- Press **OK key (Set)**.

## Keypad volume

To change the volume the keypad makes when a key is pressed.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Keypad volume**.

A pop up window will appear, using the **Navigation key**, press **Navigation key right** for more volume, press **Navigation key left** to decrease the volume.

- The maximum volume will be level 7
- The minimum volume will be level 1

Still there will be one additional level.

- One level less from 1 will silence the keypad.

## Keypad tone

To change the type of tone the device emits when the keypad is pressed.

To change the volume the keypad emits when a key is pressed.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Keypad tone**.



There are different types of Keypad tone options:

Type 1	Alarm only
Type 2	All sounds off
Vibrate only	

To choose any of the above options:

From the “**Keypad tone**” menu:

- Using the **Navigation key**, scroll to the desired option.
- Press the **OK key (Set)**

## Vibrate on keypress

To turn on or off the vibration when a key is pressed.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Vibrate on keypress**.
- Press the **OK key**.
- Using the **Navigation key**, scroll to “**On**”.
- Press the **OK key (Set)**.




To turn off vibrate on keypress:

- From the “Vibrate on keypress” menu:
- Using the **Navigation key**, scroll to “Off”.
- Press the **OK key (Set)**.

## Battery charging tone

The charging tone the phone emits the moment the USB type-C cable is connected to the device.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Battery charging tone**.
- Press the **OK key**.
- Using the **Navigation key**, scroll to “On”.
- Press the **OK key (Set)**.


To turn off the battery charging tone:

From the “**Battery charging tone**” menu:

- Using the **Navigation key**, scroll to “Off”.
- Press the **OK key (Set)**.

## Battery charged tone

The charged tone the device emits when the phone battery is fully charged.


- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Battery charged tone**.
- Press the **OK key**.
- Using the **Navigation key**, scroll to “On”.
- Press the **OK key (Set)**.

To turn off the battery charged tone:

- From the **“Battery charged tone”** menu:
- Using the **Navigation key**, scroll to **“Off”**.
- Press **OK key (Set)**.

## Emergency dialing signal

The phone will sound an audible tone or vibrate when dialing 911.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Sound settings**.
- Using the **Navigation key**, press **OK Key** on **Emergency dialing signal**.
- Press the **OK key**.
- Using the **Navigation key**, scroll to **“On”**.
- Press the **OK key (Set)**.
- Using the **Navigation key**, scroll to either **“Alert”** or **“Vibrate”**.
- Press the **OK key (Set)**.


To turn off the emergency dialing signal:

- From the **“Emergency dialing signal”** menu:
- Using the **Navigation key**, scroll to **“Off”**.
- Press the **OK key (Set)**.

## Display settings

This section is where you can configure the features related to the device main and secondary display.

To open display settings:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**.




Display settings is divided in:

Brightness level	Font size
Wallpaper	Main clock
Display backlight	Secondary screen display
Keypad backlight	

## Brightness level

Menu to change the level of brightness of the main display.


- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**.
- Using the **Navigation key**, press **OK Key** on **Brightness level**.

A pop up window will appear on the top of the display, using the Navigation key, press **Navigation key right** for more brightness, press **Navigation key left** to decrease the brightness.

- The maximum brightness level is 20
- The minimum brightness level is 1

## Wallpaper

Menu to change the background image that is displayed at all times when the device is in use.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Wallpaper**.

The wallpaper menu will appear, giving two options:

1. Gallery: Choose pictures taken by the customer and saved on the gallery app.
2. Wallpapers: Pictures that are part of the operating system.

To choose a picture saved on the Gallery app:

From the “Wallpaper” menu:

- Using the **Navigation key**, press **OK key** on **Gallery**.
- Using the **Navigation key**, select picture.
- Press the **Ok key (Select)**

The Gallery app will give the option to zoom in or out. When done, Press **OK key (Done)**

To choose a picture saved on the Wallpaper folder:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Wallpaper**.
- Using the **Navigation key**, select picture.
- Press the **OK key (Select)**



## Display backlight

The time the backlight of the display will remain on.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Display backlight**.



The Display backlight menu will appear

- Using the **Navigation key**, scroll to the time that you need the device backlight to remain on without any input from the user.
- Press the **OK key (Set)**

I.e. if the display backlight is set for 1 minute (default option) and the customer doesn't interact with the device during this time, the display will turn off to conserve battery.

## Keypad backlight

The time the backlight of the physical keypad will remain on.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Keypad backlight**.



The keypad backlight menu will appear

- Using the **Navigation key**, scroll to the time that you need the physical keypad backlight to remain on without any input from the user.
- Press the **OK key (Set)**

I.e. if the physical keypad backlight is set for 1 minute (default option) and the customer doesn't interact with the device during this time, the physical keypad backlight will turn off to conserve battery.

## Font size

Change the system size of the font from normal to MagniFont.

Note: Not all menus can change size, some applications have their own fonts and cannot be changed or modified by the device font engine.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Font size**.



Using the **Navigation key**, select:

“Normal” (Default)

“Large”

“MagniFont”

Press the **OK key (Set)**.

## Main clock

Clock that is displayed at the device home screen.

To turn Off the main clock:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Main clock**.
- Using the **Navigation key**, select **"Off"**
- Press the **OK key (Select)**



To turn On the main clock:

From the main clock menu:

- Using the **Navigation key**, select **"On"**
- Press the **OK key (Select)**

## Secondary screen display

By default, the secondary screen display will remain off while device is charging.

To keep the secondary screen display on while charging:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Display settings**
- Using the **Navigation key**, press **OK Key** on **Secondary screen display**.
- Using the **Navigation key**, select **"On"**
- Press the **OK key (Set)**



To turn Off the Secondary screen display while charging:

From the secondary screen display menu:

- Using the **Navigation key**, select “On”
- Press the **OK key (Select)**

## Phone settings

This is the location where you can find all the settings and configuration menus related to the communication actions of the device.

To open the phone settings:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.



The phone menu will appear with all the phone settings options:

Language	Security
Navigation keys	Date & time
Storage	Advanced calling
USB mode	Auto-rotate screen
Location	External keys lock control

## Language

Menu where the user can change the language of the device

To open the Language menu

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Language**.
- Using the **Navigation key**, press **OK Key** on selected **Language**.



## Navigation keys

Set the action of each direction of the Navigation keys when used on the home screen, as well as the configuration of the multi-function key.

To change the Navigation keys behavior:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Navigation keys**.



The Navigation Keys menu will appear showing each of the options that can be modified, letting you choose a different action or open a predefined application.

To change the action from the left key (Same instructions will apply for the other 3 keys):

From the Navigation keys menu:

- Using the **Navigation key**, select **“Left navigation”**
- press **OK Key**.
- Using the **Navigation key**, press **OK Key** on selected **Language**.

The Left navigation menu will appear with all the possible actions.

- Using the **Navigation key**, scroll to the new desired action and press **OK key (Set)**
- While on the home screen, when the **Left navigation Key** is pressed, it will perform the new action.



For Multi-function key operation, please refer to the **Daily operation use** section of this manual.

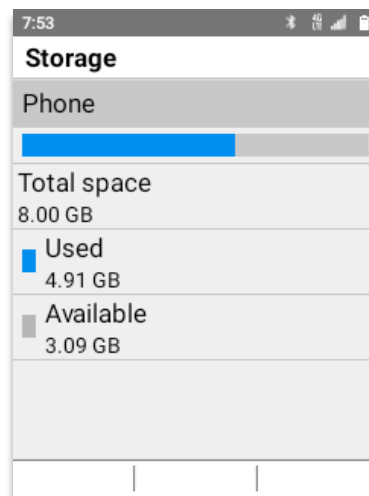
## Storage

Shows the device total memory space

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Storage**.



The storage window will open showing the used capacity of the phone as well as the available capacity.



## USB mode

The USB mode will show which type of connection you have when the USB cable is connected to the phone and to the PC.

To open the USB mode menu:

- From Home Screen, press the **OK Key**, navigate to **Tools & Settings**. press **OK Key**.
- Using the **Navigation key**, press the **OK Key** on **Settings**.
- Using the **Navigation key**, press the **OK key** on **Phone settings**.
- Using the **Navigation key**, press the **OK key** on **USB mode**.



**TIP:** If the USB mode is grayed, this means that there is no cable connected to the device and to the PC. This mode will only work when connected to a PC or Mac.

There are three options:


1. Charge only
2. Media device (MTP)
3. USB tethering

### Charge only

By default the moment the phone is connected to the PC or MAC it will begin to charge. This means that it will be in **“Charge only”** mode.

### Media device (MTP)


If the need is to transfer files instead of charging, the instructions are:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **USB mode**.
- Using the **Navigation key**, select **“Media device (MTP)”**
- Press **OK Key (Set)**

The device will enter into Media device (MTP) mode and the PC will open up a root folder showing the root hierarchy (folders) of the device.

### USB tethering

When the mobile internet connection is shared with a connected computer by the device USB Type-C cable, then it's called USB Tethering. This option is used for a higher Internet speed sharing connection versus a wireless hotspot option.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **USB mode**.
- Using the **Navigation key**, select **“USB tethering”**
- Press **OK Key (Set)**



## Location

Turns on the A-GPS feature of the device

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Location**.
- Using the **Navigation key**, press **“On”** to have the A-GPS on
- Using the **Navigation key**, press **“Off”** to have the A-GPS off.



**TIP:** To save battery, its recommended to have the location feature off. When in off position, apps that need GPS are not going to work. Turn it on when using applications that need to work with the device location services.

## Security

Protect your device and manage how the device will handle security.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Security**.



The security menu is divided in:

Screen lock type	Reset phone
Screen lock time	Encrypt data
Call restrictions	Others

### Screen lock type

From the Security menu:

- Using the **Navigation key**, press **OK key** on **Screen lock type**.

Three options:

None: Device will not have any type of lock.  
PIN: Device will lock the screen, unless a 4 digit password is provided.  
PASSWORD: Device will lock the screen, unless a 4 digit alphanumeric password is provided.

- Choose the option that you need, add **password**, press **OK key**.

## Screen lock time

Set the time the device will enter screen lock

From the security menu:

- Using the **Navigation key**, press **OK key** on **Screen lock time**.
- Choose the time that you need for the device to lock its screen.
- Press **OK key**.

## Call Restrictions

Set the parameters of how the device is going to receive phone calls.

From the security menu:

- Using the **Navigation key**, press **OK key** on **Call Restrictions**.

Menu will open with two options:

Incoming calls  
Outgoing calls

From the Call restrictions menu:

- Using the **Navigation key**, press **OK key** on **Incoming calls**.

The menu will open three options:

Allow all: All incoming calls are allowed.  
Contacts only: Incoming calls not recognized by the address book are blocked.  
Block all: All incoming calls are blocked.

- Using the **Navigation key**, press **OK key** on the desired action.

From the Call restrictions menu:

- Using the **Navigation key**, press **OK key** on **Outgoing calls**.

The menu will open three options:

Allow all: All outgoing calls are allowed.  
Contacts only: Outgoing calls not recognized by the address book are blocked.  
Block all: All outgoing calls are blocked.

- Using the **Navigation key**, press **OK key** on the desired action.

## Reset phone

This is where the device can be reset to factory settings. All data on the device will be erased, including:

- System and app data and settings
- Music
- Photos
- Other user data

From the Security menu:

- Using the **Navigation key**, press **OK key (Select)** on **Reset phone**.
- Using the **Navigation key**, press **OK key (Select)** on **“ERASE ALL DATA”**.

A new window will open explaining that the device will be erased and all its data will be lost.

- Using the **Navigation key**, press **OK key** on **“ERASE EVERYTHING”**.

### CAUTION:

- Prior to performing a factory reset, backup all the user information as it will be not possible to retrieve it.
- Fully charge your battery as it can take up to 10 minutes for the system to complete the task. Never turn off the device while the factory reset is in process.
- The device cannot be used during a factory reset.

## Encrypt data

The device by default has all his file system and user data encrypted. Once a device is encrypted, all user-created data is automatically encrypted before committing it to disk and all reads automatically decrypt data before returning it to the calling process.

From the Security menu:

- Using the **Navigation key**, press **OK key** on **Encrypt data**.

Note: The system is encrypted by default. There is no need for user configuration on this menu.

## Others

From the Security menu:

- Using the **Navigation key**, press **OK key** on **Others**.

The others security menu is divided in:

1. SIM card lock
2. Make passwords visible
3. Trusted credentials
4. Clear credentials

SIM Card lock:

From the Others menu:

- Using the **Navigation key**, press **OK key** on **SIM Card lock**.

The SIM card lock menu is divided in:

1. Lock SIM card
2. Change SIM PIN

## Lock SIM card

From the SIM Card Lock menu:

- Using the **Navigation key**, press **OK key** on **Lock SIM card**.
- Using the **Navigation key**, press **“On”** to lock the SIM card.
- Using the **Navigation key**, press **“Off”** to unlock the SIM card.

## Change SIM PIN

From the SIM Card Lock menu:

- Using the **Navigation key**, press **OK key** on **Change SIM PIN**.
- Using the **Physical Keypad**, add the old SIM PIN.
- Press the **OK key**.

## Make passwords visible

From the Others menu

- Using the **Navigation key**, press **OK key** on **Make passwords visible**.
- Using the **Navigation key**, press **“On”** to make passwords visible.
- Using the **Navigation key**, press **“Off”** to make passwords not visible.

## Trusted credentials

From the Others menu

- Using the **Navigation key**, press **OK key** on **Trusted credentials**.
- The device will show all the system trusted credentials
- To see the User trusted credentials, Using the **Right Navigation key**, press **OK key** on **User**.

## Clear credentials

From the Others menu

- Using the **Navigation key**, press **OK key** on **Clear credentials**.
- The device will open a pop-up window asking “Remove all the contents?”
- To remove all the contents, Press the **Left Soft key**

## Date & Time

This is the location where to change the settings of the Date & Time including time zones.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Date & time**.



The Date & Time menu is divided in:

Automatic date & time

Automatic time zone

Set date

Set time

Select time zone

Use 24-hours format

### Automatic date & time

To turn Off automatic date & time:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Automatic date & time**.
- Using the **Navigation key**, select **"Off"** to adjust the time manually.
- Press the **OK key (Set)**

To turn On automatic date & time:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Automatic date & time**.
- Using the **Navigation key**, select **"On"** to adjust the time automatically.
- Press the **OK key (Set)**

## Automatic time zone

To turn Off automatic time zone:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Automatic time zone**.
- Using the **Navigation key**, select **"Off"** to adjust the time zone manually.
- Press the **OK key (Set)**
- The Select time zone menu will now be open for changes.

To turn On automatic time zone:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Automatic time zone**.
- Using the **Navigation key**, select **"On"** to adjust the time zone automatically.
- Press the **OK key (Set)**
- The Select time zone menu will now be grayed and cannot be modified.

## Set date

The date is automatically set by the system, to manually set the date, first turn off Automatic Date & time.

To manually set the date:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Set date**.
- Using the **Left or Right Navigation key**, select **"Month", "Day" or "Year"**
- Using the **Up or Down Navigation key**, adjust to the correct date.
- When the date is set, press the **OK key (Set)**

## Set time

The time is automatically set by the system, to manually set the date, first turn off Automatic Date & time.

To manually set the time:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Set time**.
- Using the **Left or Right Navigation key**, select **“Hours”, “Minute” or “AM or PM”**
- Using the **Up or Down Navigation key**, adjust to the correct time.
- When the time is set, press the **OK key (Set)**

## Select time zone

The time zone is automatically set by the system, to manually set the time zone, first turn off Automatic time zone.

To manually set the time zone:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Select time zone**.
- Using the **Up or Down Navigation key**, adjust to the correct time zone.
- When the correct time zone is set, press the **OK key (Set)**

## Use 24-hours format

To display the time in 24-hours format:

From the Date & time menu:

- Using the **Navigation key**, press **OK key** on **Use 24-hour format**.
- Using the **Navigation key**, select **“On”** to change to 24-hour format.
- Press the **OK key (Set)**



## Advanced calling

The advanced calling feature enables calls in “HD” and sound like you are having a conversation with someone in the same room.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Phone settings**.
- Using the **Navigation key**, press **OK Key** on **Advanced calling**.



To turn On advanced calling:

From the phone settings menu:

- Using the **Navigation key**, press **OK key** on **Advanced calling**.
- Using the **Navigation key**, select “**On**” to activate advanced calling.
- Press the **OK key (Set)**

To turn Off advanced calling:

From the phone settings menu:

- Using the **Navigation key**, press **OK key** on **Advanced calling**.
- Using the **Navigation key**, select “**Off**” to deactivate advanced calling.
- Press the **OK key (Set)**

## Auto-rotate screen

The auto-rotate feature allows certain applications to change the display from vertical to horizontal view.

To turn On auto-rotate screen:

From the phone settings menu:

- Using the **Navigation key**, press **OK key** on **Auto-rotate screen**.
- Using the **Navigation key**, select “**On**” to activate auto-rotate screen.
- Press the **OK key (Set)**

To turn Off auto-rotate screen:

From the phone settings menu:

- Using the **Navigation key**, press **OK key** on **Auto-rotate screen**.
- Using the **Navigation key**, select **“Off”** to deactivate auto-rotate screen.
- Press the **OK key (Set)**

## External keys lock control

The external keys lock control blocks the external keys to avoid any accidental operation of the device while in the pocket


To turn On external keys lock control:

From the phone settings menu:

- Using the **Navigation key**, press **OK key** on **External keys lock control**.
- Using the **Navigation key**, select **“On”** to activate external keys lock control.
- Press the **OK key (Set)**

## Call settings

The call settings menu is where to configure the behavior of how to handle phone calls.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Call settings**.

The menu is divided in:

Any key answer  
Flip open/close  
Auto answer  
Quick responses

Speed dial setup  
Voicemail  
Blocked Calls  
Auto redial

Fixed Dialing Numbers  
Call forwarding  
Call timer  
Assisted dialing

## Any key answer

When on, any of the device key will answer the call.

To turn On any key answer:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Any key answer**.
- Using the **Navigation key**, select **"On"** to activate any key answer.
- Press the **OK key (Set)**

## Flip open/close

When on, by flip opening the phone the call will automatically be answered. Also, by flip closing the phone the call will automatically end.

To turn On flip open/close:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Flip open/close**.
- Using the **Navigation key**, press **OK key** on **Open to answer**.
- Using the **Navigation key**, select **"On"** to activate flip open/close.
- Press the **OK key (Set)**

To turn Off flip open/close:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Flip open/close**.
- Using the **Navigation key**, press **OK key** on **Close to end**.
- Using the **Navigation key**, select **"On"** to activate flip open/close.
- Press the **OK key (Set)**

## Auto answer

This feature allows for answering incoming calls automatically without touching your phone.

To turn on auto answer:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Auto answer**.
- Using the **Navigation key**, press **OK key** on **Hands free**.
- Using the **Navigation key**, select the time for the device to automatically answer.
- Press the **OK key (Set)**

If you want to have the auto answer feature to use the loud speaker (Speakerphone feature) automatically:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Auto answer**.
- Using the **Navigation key**, press **OK key** on **Speakerphone**.
- Using the **Navigation key**, select the time for the device to automatically answer on the speakerphone.
- Press the **OK key (Set)**

## Quick responses

When receiving a text message, the device is pre-loaded with useful quick responses. This responses can be changed to customize the quick response.

To edit the quick responses:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Quick responses**.
- **A window will appear with all the possible pre-loaded responses.**
- Using the **Navigation key**, select the Quick response to edit.
- Press the **OK key (Set)**
- Using the **physical keypad**, change to a desired quick response.
- Using the **Navigation key**, select **"OK"** and press the **OK key**.

## Speed dial setup

Menu to add, view, change, move and remove your speed dial numbers.

To open the speed dial setup menu:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Speed dial setup**.
- A menu will appear with nine speed dial spaces (favorites).
- Using the **Navigation key**, select the space (2 to 9) where you want to save that favorite phone number.
- Press the **OK key (Set)**.
- The contact app will open.
- Using the **Physical keypad**, type the contact that you want to add, using the **Navigation key** select the contact.
- Press the **OK Key (Set)**.

To replace one speed dial space.

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Speed dial setup**.
- A menu will appear with nine speed dial spaces (favorites).
- Using the **Navigation key**, select the space where you want to change the favorite phone number.
- Press the **OK key (Set)**.
- The contact app will open.
- Using the **Physical keypad**, type the contact that you want to add, using the **Navigation key** select the contact.
- Press the **OK Key (Set)**.

## Voicemail

The Voicemail menu is divided by:

Voicemail number  
Sound

Vibrate  
Visual voicemail Settings

## **Voicemail number**

The Voicemail number will always be grayed as this menu cannot be changed. It is just an informative menu showing the device phone number connected to the voicemail platform.

## **Sound**

To change the auditive alert when a voicemail is received:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Voicemail**.
- Using the **Navigation key**, press **OK key** on **Sound**.
- Using the **Navigation key**, press **OK key** on the desired sound.
- Press the **OK key (Set)**.

## **Vibrate**

To turn on the vibration alert when a voicemail is received:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Voicemail**.
- Using the **Navigation key**, press **OK key** on **Vibrate**.
- Using the **Navigation key**, select "On".
- Press the **OK key (Set)**.

## **Visual voicemail Settings**

Visual voicemail lets users easily check voicemail without making any phone calls.

To turn on the visual voicemail settings (On by default) when a voicemail is received:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Voicemail**.
- Using the **Navigation key**, press **OK key** on **Visual voicemail Settings**.
- Press the **OK key** to turn On.
- Press the **OK key** to turn Off.

## Blocked calls

The blocked calls menu allows you to add numbers that are going to be blocked.

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Blocked calls**.
- Press the **OK key (add)** to add a phone number to block
- Using the **Physical keypad**, add the phone number to block.
- Press the **OK key (Save)**
- If that phone number calls, the device will not make any sound or vibration.

## Auto redial

Feature to automatically dial a number every certain period of time until the phone number answers.

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Auto redial**.
- Using the **Navigation key**, select the time for the phone to auto dial the phone number.
- Press the **OK key (Set)**

## Fixed Dialing Numbers

FDN (Fixed Dialing Number) or FDM (Fixed Dialing Mode) feature allows the phone to be "locked" to dial only certain numbers. Incoming calls are not affected.

Note: FDN only restricts calls made using the public phone network, and cannot restrict calls made using apps which route calls over data, or VoIP.

To enable FDN:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Fixed Dialing Numbers**.
- Using the **Navigation key**, press **OK key** on **Enable FDN**.
- Using the **Physical keypad** set the PIN
- Press the **OK key (OK)**

## Change PIN2

Menu to change the PIN for FDN access

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Fixed Dialing Numbers**.
- Using the **Navigation key**, press **OK key** on **Change PIN2**.
- Using the **Physical keypad** input the old PIN
- Press the **OK key (OK)**

## FDN list

Menu to manage the phone number list

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Fixed Dialing Numbers**.
- Using the **Navigation key**, press **OK key** on **FDN list**.
- Press the **OK key (Add contact)**.
- Using the **Physical keypad** add the name of the contact.
- Using the **Navigation key**, select the **Number bar**.
- Using the **Physical keypad** add the phone number
- Press the **OK Key (Save)**

## Call forwarding

Allows any incoming call to be redirected to another phone number.

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Call forwarding**.
- Using the **Navigation key**, select **"On"**.
- Press the **OK Key (OK)**
- Using the **physical keyboard** add phone number where all incoming phone calls are going to be redirected.
- Press the **OK Key (Turn On)**



To turn off Call forwarding

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Call forwarding**.
- Using the **Navigation key**, select **"Off"**.
- Press the **OK Key (OK)**

Call timer

Menu that displays all the statistics of the phone calls made or received on the phone.

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Call timer**.

To reset all statistics

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Call timer**.
- press the **OK Key (All reset)**
- A pop-up window will appear asking **"Reset call timer"**
- Press the **Left soft Key** to erase.

Assisted dialing

Assisted dialing allows the phone to automatically assign global dialing settings.

Note: Its recommended to power cycling the device after changes are made.

To turn On assisted dialing:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Assisted dialing**.
- Using the **Navigation key**, press **OK key** on **Assisted dialing**.
- Using the **Navigation key**, select **On**
- Press the **OK Key (OK)**

Current country

Select the country where the current phone is located

To select the country:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Assisted dialing**.
- Using the **Navigation key**, press **OK key** on **Current country**.
- Using the **Physical keypad**, input the country.
- Press the **OK Key (Set)**

Reference country

To select the reference country:

From the call settings menu:

- Using the **Navigation key**, press **OK key** on **Assisted dialing**.
- Using the **Navigation key**, press **OK key** on **Reference country**.
- Using the **Physical keypad**, input the country.
- Press the **OK Key (Set)**

## About Phone

Menu where the device information is located.

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **About phone**.



The about phone menu is divided in:

Phone number

Status

Network

Hardware information

Software information

Device unlock

Phone number:

To know the actual phone number of the device tied to the inserted SIM card.

From the About phone menu:

- Using the **Navigation key**, select **Phone number**.
- Phone number will be displayed below the phone number menu

Status

From the About phone menu:

- Using the **Navigation key**, select **Status**.

The status menu displays information about the device such as:

- Battery: Shows current state of the battery.
- IMEI information: Shows the unique ID of your device.
- IMEI SV: Shows the Version of your device IMEI.
- ICCID: Shows the SIM card unique ID.
- Last factory data reset: Shows when the device was reset the last time.
- Serial number: Shows the device serial number.

Network

From the About phone menu:

- Using the **Navigation key**, select **Network**.

Shows the status of the radios and connection of the device

- Network: Cellular carrier the device is connected to.
- Signal strength: Shows the signal strength of the reception in DB.
- Cellular network type: Connected standard (Can be 2G, 3G, 4G, LTE)
- Service state: Active/In service means device is connected to network.
- Roaming: Informs if the device is Roaming.
- IMS registration status: Informs is VoLTE service is active or not.
- IP address: Shows the phone current IP address on the system.
- Cellular network state: Shows if the device is connected to the cellular tower.

## Hardware information

Shows the information in relation of the device hardware

From the About phone menu:

- Using the **Navigation key**, select **Hardware information**.
- Model number: Shows the device model number.
- Hardware version: Shows the hardware manufactured version
- Wi-Fi MAC address: MAC Address used when connected to the Wi-Fi
- Bluetooth address: Unique identifier of the phone Bluetooth system.

## Software information

Shows the information in relation of the device software

From the About phone menu:

- Using the **Navigation key**, select **software information**.
- Baseband version: Phone Modem version.
- Kernel version: Phone core program (Kernel) version.
- SW Build number: Phone software version.

## Device Unlock

Menu to unlock your device. To unlock your device you need to contact your cellular carrier and follow the steps that they are going to explain.

To open the Device unlock menu:

From the About phone menu:

- Using the **Navigation key**, select **Device unlock**.

## Software update

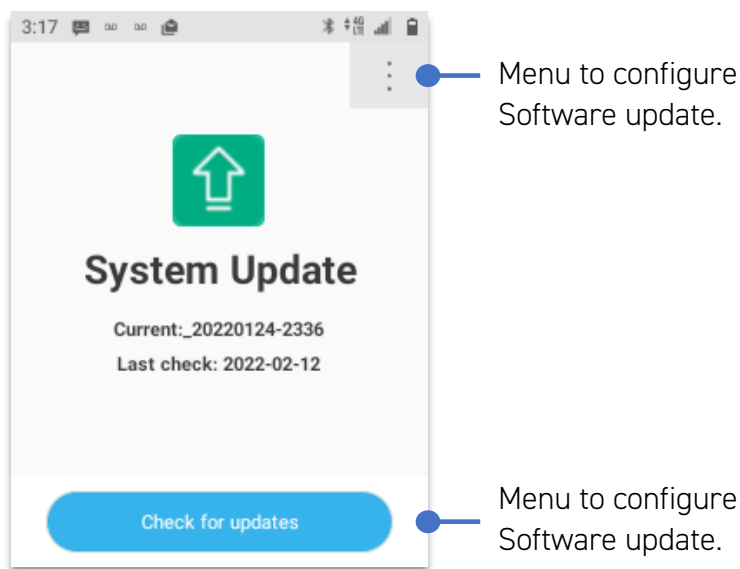
From time to time Schok will send software updates. These updates bring new functionalities, security patches or bugs fixes.

To review if there is a system update:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **System update**.



The software update application will open.




- Using the **Navigation key**, select **“Check for updates”**
- Press the **OK key** to check for software updates.

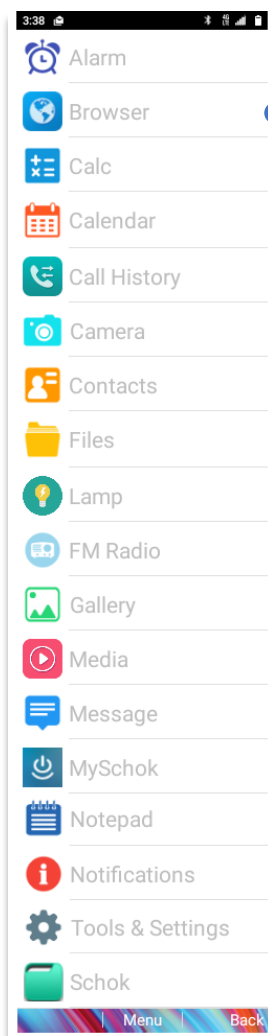
**⚠ CAUTION:** Prior of performing a software update, its recommended to backup all the information saved in the device. Always do a software update with at least 50% remaining battery. Never turn off while the software update is working as this may disrupt the software update and brick the device. A software update can take up to ten minutes.

## Schok Fast Launcher

The Schok flip has built-in a second launcher with ease of use in mind. Instead of the default grid view, the device can have a list view which shows all the applications on a list mode, with bigger fonts and in alphabetical order.

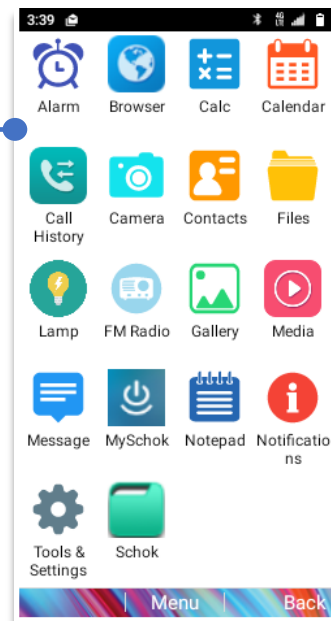
To turn on Schok Fast Launcher:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**. 
- Using the **Navigation key**, press **OK Key** on **Settings**.
- Using the **Navigation key**, press **OK Key** on **Schok Fast Launcher**.
- Using the **Navigation key**, select **List**.
- Press the **OK Key (Set)**



List View

Grid View



## Lock control

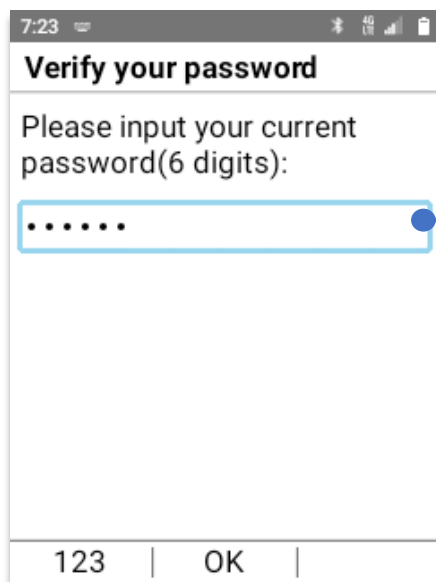
The Schok flip has built-in a proprietary feature that allows the user to block and password protect any application or hardware feature.

To open lock control:

- From Home Screen, press **OK Key**
- Using the **Navigation key**, press **OK key** on **Tools & Settings**.
- Using the **Navigation key**, press **OK Key** on **Lock control 2.0**.



Lock control will open a window asking to setup a 6 digit password.



6 Digit password

**NOTE:** Immediately write your 6 digit password and put it in a safe place that you can remember.

If you lose your password, it cannot be retrieved and you will have to do a factory reset. All information will be lost.

After setting up the password, press the **OK Key (OK)**

Lock control will open its main menu with three sub-menus:

- App control: Control which app can be accessed or blocked.
- System control: Control which system feature can be accessed or blocked.
- Change password: Change your password.

## App control:

All applications installed on the system will show in this window.

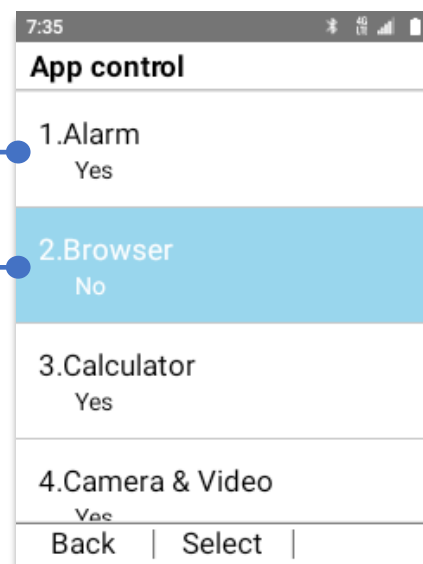
To open App control:

From the Lock control 2.0 menu:

- Using the **Navigation key**, press **OK Key** on **App control**.

In App control, "Yes" means that the app will always be accessible unless you return to the "Lock control" menu and change it to No.

In App control, "No" means that the app will not be accessible unless you return to the "Lock control" menu and change it to Yes.



As an example:

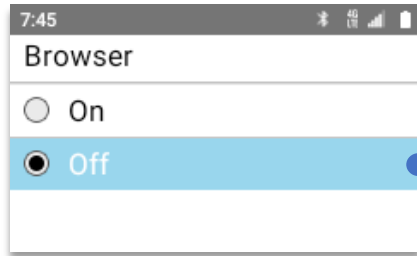
We can block the Browser to be used. This means that even if the Browser is selected it will not be opened. To do this:

From the Lock control 2.0 menu:

- Using the **Navigation key**, press **OK Key** on **App control**.
- Using the **Navigation key**, select **Browser**
- Press the **OK Key**



The Browser menu will open. By default all applications are allowed to be use, showing "On"



Select **Off**, press the **OK key**. The Browser app is now blocked and cannot be use until changed again to "On".

To block the Browser app from opening:

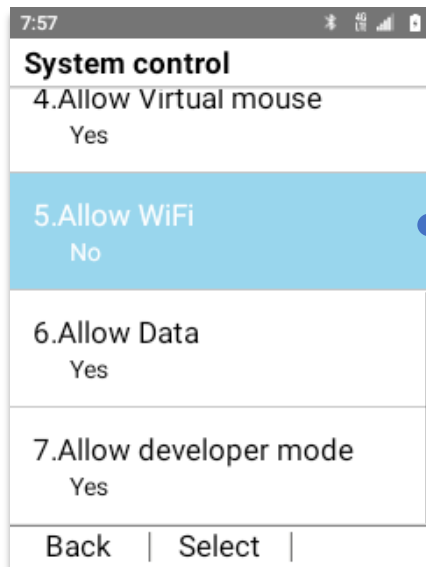
- Using the **Navigation key**, select "Off", press the **OK key**.

### System control:

The system control menu contains all the system features that can be turned blocked.

From the Lock control 2.0 menu:

Using the **Navigation key**, press **OK Key** on **System control**.



As an example, to turn off Wi-Fi:

Using your Navigation key, select "**No**"  
Press the **OK key**.

The Wi-Fi module is now blocked, off and cannot be turned on until changed again to "On".

To turn On the Wi-Fi module:

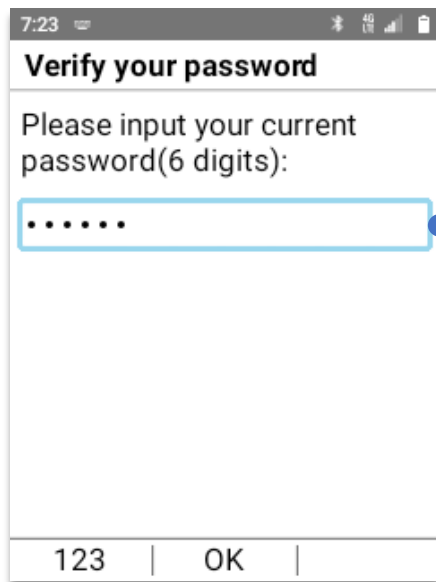
- Using the **Navigation key**, press **OK Key** on **System control**.
- Using the **Navigation key**, Select "On".
- Press the **OK Key (Set)**.

## Change Password

To change the password of Lock control:

- Using the **Navigation key**, press **OK Key** on **System control**.
- Using the **Navigation key**, Select **"On"**.
- Press the **OK Key (Set)**.

Lock control will open the change password menu.

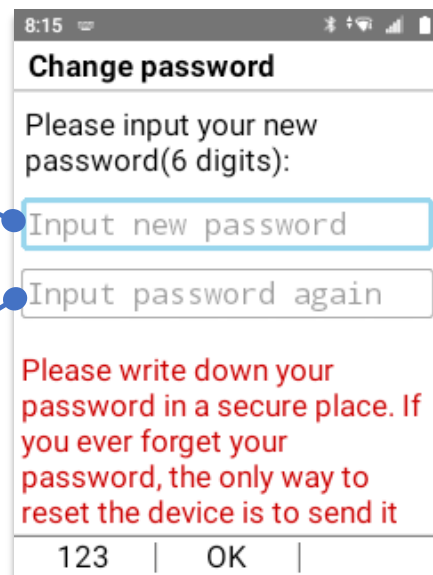


Using your **Physical keypad**, input the current password. Press the **OK key**.

Using your **Physical keypad**, input the new password. Press the **OK key**.

For security reasons, the system will ask twice to set the new password.

Using your **Physical keypad**, input the new password. Press the **OK key**.



## Specifications:

Model number:	SC3218T
Operating system:	AOSP based on Android™ 11 Go edition
Display Size & Resolution:	3.2" 320 x 240 (QVGA) (Color)
Secondary Display:	2" 176 x 220 (Color)
Processor:	Qualcomm® QM215
Processor speed and number of core:	1.2GHz / Quad-Core
Graphic processing unit (GPU):	Adreno 308 @ 485MHz
Memory (RAM):	1 GB DDR 3
System and User Memory:	8 GB
SD Card Slot max capacity:	128 GB
Sim card slots and SIM size:	1 Nano SIM card
Rear Camera (primary):	5MP with flash
Front Camera:	Using rear camera and 2 <sup>nd</sup> display as viewfinder
Rear camera video recording:	VGA @ 30 FPS
Battery type:	Lithium ION rechargeable
Battery capacity:	3.8V 2,000 mAh / 7.6Wh
Battery limited voltage:	4.35V
Battery standard:	UL2054, 1/CP6/50/59
Wi-Fi and band:	802.11/a/b/g/n. 2.4GHz
GPS:	GPS & AGPS
Bluetooth:	4.2 with BR/EDR + BLE
USB port:	Type-C™ connector
G-Sensor:	Yes
Barometer sensor:	Yes
Light and Proximity sensor:	Yes
Communication standards:	4GLTE/VoLTE
2G bands:	GSM 850/900/1800/1900
3G bands:	UMTS Band 2/4
4G bands:	2/4/5/12/25/26/41/66/71
Hearing Aid Compatibility:	M4/T3
Water rating:	IPX2
Dimensions:	4.53 x 2.44 x 0.81 inches
Weight with Battery:	5.50oz / 157g
Battery weight:	1.27oz / 36g
Structure outside & Inside:	Plastic
Electric input:	5.0V ± 1.0A
USB Wall charger input:	100-240V ~ 50/60Hz 0.2A
USB Wall charger output:	5.0V ± 1.0A

# SCHOK FLIP

## SAFETY AND PRECAUTIONS

(Model number SC3218T)



## Safety and Precautions

### **▲ Please read before proceeding**

**THE BATTERY OF THIS DEVICE IS REMOVABLE, HOWEVER, ONLY USE THE ORIGINAL SCHOK SB2000 LITHIUM ION BATTERY. NEVER TRY TO DISSASSEMBLE OR TAKE APART THE BATTERY, OR THE DEVICE, AS YOUR WARRANTY WILL BE VOIDED.**

### Privacy restrictions

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

### Disclaimers

ANY WEATHER, STOCK, OR OTHER INFORMATION, DATA, OR DOCUMENTATION (“ACCESSED INFORMATION”) ARE PROVIDED “AS IS” AND WITHOUT ANY WARRANTY OR ANY TECHNICAL SUPPORT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, Schok, LLC expressly disclaim any and all representations and warranties, arising by law or otherwise, related to the Accessed Information, including without limitation any express or implied representation or warranty of merchantability, fitness for a particular purpose, non-infringement, quality, accuracy, completeness, effectiveness, reliability, or usefulness. Without limiting the foregoing, it is further understood that Schok LLC is not responsible for any use of the Accessed Information or the results arising from such use and that you use such information at your own risk.

### Limitation of damages

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL AMERICAN NETWORK SOLUTIONS LLC OR ITS AFFILIATES BE LIABLE TO YOU, ANY USER, OR THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES OF ANY KIND, ARISING IN CONTRACT, TORT, OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, INJURY, LOSS OF REVENUE, LOSS OF GOODWILL, LOSS OF BUSINESS OPPORTUNITY, LOSS OF DATA, AND/OR LOSS OF PROFITS, REGARDLESS OF THE FORESEEABILITY THEREOF OR WHETHER AMERICAN NETWORK SOLUTIONS LLC OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND IN NO EVENT SHALL THE TOTAL LIABILITY OF AMERICAN NETWORK SOLUTIONS LLC OR ITS AFFILIATES EXCEED THE AMOUNT RECEIVED FROM YOU, REGARDLESS OF THE LEGAL THEORY UNDER WHICH THE CAUSE OF ACTION IS BROUGHT. THE FOREGOING DOES NOT AFFECT ANY STATUTORY RIGHTS WHICH MAY NOT BE DISCLAIMED.

## Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product. To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

### Electrical safety


This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

### Safety precautions for proper grounding installation

Connecting to improperly grounded equipment can result in an electric shock to your device. This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

### Safety precautions for power supply unit

1. **Use the correct external power source.** This product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product. This product should be operated only with the following designated power supply unit(s). Travel charge: Input: 100-240V, 50/60Hz, 0.2A Output: 5V, 1000mA
2. **Handle battery packs carefully.** This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than **140°F (60°C)**.

 **Danger of explosion if battery is incorrectly replaced.** To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above **140°F (60°C)**, or dispose of in fire or water. Replace only with specified SB2000 battery. Recycle or dispose used batteries according to the local regulations or reference guide supplied with your product.



### 3. Take extra precautions

- Keep the battery or device dry and away from water or any liquid as it may cause a short circuit.
- Keep metal objects away so they don't come in contact with the battery or its connectors as it may lead to short circuit during operation.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not use a battery that appears damaged, deformed, or discolored, or the one that has any rust on its casing, overheats, or emits a foul odor.
- Always keep the battery out of the reach of babies and small children, to avoid swallowing of the battery. Consult the doctor immediately if the battery is swallowed.
- Only use the battery with a charging system that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- If the battery leaks:
  - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
  - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

#### **4. Safety precautions for direct sunlight**

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

#### **5. Prevention of hearing loss**

Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

#### **6. Safety in aircraft**

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your RF on your phone by switching to Airplane Mode.

#### **7. Environment restrictions**

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

#### **8. Explosive atmospheres**

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.



## **9. Road safety**

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## **10. Safety precautions for RF exposure**

- a. Avoid using your phone near metal structures (for example, the steel frame of a building).
- b. Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- c. Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- d. Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

## **11. Interference with medical equipment functions**

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics. If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

## **12. Non-ionizing radiation**

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in non-compliance with local regulatory requirements in your country. To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed. Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

## 13. Electrical safety

### Accessories

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

### Connection to a car

- Seek professional advice when connecting a phone interface to the vehicle electrical system.

### Faulty and damaged products

- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory.

## 14. General precautions

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

### Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

### Device getting warm after prolonged use

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

### Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

## Protect your phone

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only Schok authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum -4°F (-20°C) and maximum 122°F (50°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down. If Damaged, it will require service
- Unplug the product from the electrical outlet, remove the battery and refer servicing to an authorized service technician or provider under the following conditions:
  - Liquid has been spilled or an object has fallen into the product.
  - The product has been exposed to rain or water.
  - The product has been dropped or damaged.
  - There are noticeable signs of overheating.
  - The product does not operate normally when you follow the operating instructions.

## Avoid hot areas


The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

## Avoid wet areas

Never use the product in a wet location.

## Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

**NOTICE:**  When taking the device from low-temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

**Avoid pushing objects into product**

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

**Air bags**

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

**Mounting accessories**

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

**Avoid unstable mounting**

Do not place the product with an unstable base.

**Use product with approved equipment**

This product should be used only with personal computers and options identified as suitable for use with your equipment.

**Adjust the volume**

Turn down the volume before using headphones or other audio devices.

**Cleaning**

Unplug the product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen or any internal part of the device.

**Small children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

**Repetitive motion injuries**

- To minimize the risk of RSI, when texting or playing games with your phone:
- Do not grip the phone too tightly
- Press the buttons lightly
- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

### **Operating machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

### **Loud noise**

This phone is capable of producing loud noises which may damage your hearing.

### **Emergency calls**

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

## **Regulatory agency identifications**

### **1. FCC Regulations:**

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## 2. RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.36 W/Kg and when worn on the body, as described in this user guide, is 1.06 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid> after searching on FCC ID: 2ALZM-SC3218T.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

### **3. HEARING AID COMPATIBILITY HAC FOR WIRELESS TELECOMMUNICATIONS DEVICES**

#### **THIS PHONE HAS A HAC RATING OF M4/T3. WHAT IS HEARING AID COMPATIBILITY?**

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19. There are two sets of ANSI standards with ratings from one to four (four being the best rating): an "M" rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a "T" rating that enables the phone to be used with hearing aids operating in the tele-coil mode thus reducing unwanted background noise.

#### **HOW WILL I KNOW WHICH WIRELESS PHONES ARE HEARING AID COMPATIBLE?**

The Hearing Aid Compatibility rating of this smartphone is M4/T3. A phone is considered Hearing Aid Compatible for acoustic coupling (microphone mode) if it has an "M3" or "M4" rating. A digital wireless phone is considered Hearing Aid Compatible for inductive coupling (tele-coil mode) if it has a "T3" or "T4" rating.

#### **HOW WILL I KNOW IF MY HEARING AID WILL WORK WITH A PARTICULAR DIGITAL WIRELESS PHONE?**

- You'll want to try a number of wireless phones so that you can decide which works the best with your hearing aids.
- You may also want to talk with your hearing aid professional about the extent to which your hearing aids are immune to interference, if they have wireless phone shielding, and whether your hearing aid has a HAC rating.


## Approved firmware versions

This device will only operate with firmware versions that have been approved for use by our wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device, it will not function.

## Information about safeguarding handsets

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

## Emergency call

If your phone has network coverage, dial the emergency number and press the **Answer call** key  to make an emergency call. This works without a SIM card and without typing the PIN code.

Although all devices are equipped with 9-1-1 emergency calling, this device may or may not permit its location to be approximated during a 9-1-1 call.\*

\* Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the device's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your device, buildings/tunnels, signal strength and atmospheric/ topographical conditions, and may be curtailed, interrupted dropped or refused. The device's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a device for essential communications (such as a medical or other emergency). Please see your wireless carrier's Terms and Conditions and Privacy Policy for additional service restrictions and details.



## Additional information

Use of some content or features may require qualifying service, or access to a Wi-Fi connection.

Devices and screen images are simulated. **Coverage** not available in some areas. See **Terms and Conditions (including arbitration provision)** at [t-mobile.com](http://t-mobile.com), [sprint.com](http://sprint.com) or [metrobyt-mobile.com](http://metrobyt-mobile.com), for additional information, restrictions and details, including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling. T-Mobile, the T logo are registered trademarks of Deutsche Telekom AG. © 2022 T-Mobile USA, Inc.

### 1 YEAR LIMITED WARRANTY

Your device has one year limited warranty. For information, visit:  
<https://www.schokgear.com/warranty.php>

### NEED SOME HELP?

#### OPTION ONE:

The MySchok application installed in your Schok flip device is the portal where you can find statistics of your device, diagnostics, manuals and an always updated FAQ list. (MySchok app will be included in the first maintenance release software (MR).

#### OPTION TWO:

Visit [www.schokgear.com](http://www.schokgear.com)

#### OPTION THREE:

Call us at 1-888-48-SCHOK.

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